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Tender

ID 4338839 DoJ PONI - Development of External Website and Recurring Annual Support and Hosting Arrangements

Police Ombudsman for Northern Ireland

F02: Contract notice

Notice identifier: 2022/S 000-033407

Procurement identifier (OCID): ocds-h6vhtk-038829

Published 24 November 2022, 4:41pm

Section I: Contracting authority

I.1) Name and addresses

Police Ombudsman for Northern Ireland

New Cathedral Buildings, Writers Square, 11 Church Street

BELFAST

BT1 1PG

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.policeombudsman.org/>

Buyer's address

<https://www.finance-ni.gov.uk/topics/procurement>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4338839 DoJ PONI - Development of External Website and Recurring Annual Support and Hosting Arrangements

Reference number

ID 4338839

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Police Ombudsman for Northern Ireland's website is a vital means by which it makes information available to the public, police and a range of stakeholders. This information includes investigative reports, case summaries, press releases, publications, videos, statistics, an online complaints form and other information. The overall aim of this contract is in support of the Police Ombudsman for Northern Ireland's commitment to raising public, police and stakeholder awareness and confidence in its work through the provision of timely, accurate and easily accessible information, and the ability to make a complaint online. The Police Ombudsman's Office (the Office) is committed to openness and transparency, subject to the legal parameters within which it operates. The Office is seeking to appoint a contractor to design, develop, support, maintain and host a dedicated website, as well as administration facilities to allow Police Ombudsman staff to maintain and update the site. The site CMS must, in addition, provide a means by which the site may be optimised for search engines, and must provide for the bulk distribution of emails to editable contacts lists (e.g. press releases to media contacts). Please refer to the separate document "ID 4338839 Specification Schedule" for further information.

II.1.5) Estimated total value

Value excluding VAT: £330,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48220000 - Internet and intranet software package
- 48221000 - Internet browsing software package
- 48224000 - Web page editing software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72212200 - Networking, Internet and intranet software development services
- 72212210 - Networking software development services

- 72212220 - Internet and intranet software development services
- 72212224 - Web page editing software development services
- 72400000 - Internet services
- 72410000 - Provider services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services
- 72421000 - Internet or intranet client application development services
- 72422000 - Internet or intranet server application development services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The Police Ombudsman for Northern Ireland's website is a vital means by which it makes information available to the public, police and a range of stakeholders. This information includes investigative reports, case summaries, press releases, publications, videos, statistics, an online complaints form and other information. The overall aim of this contract is in support of the Police Ombudsman for Northern Ireland's commitment to raising public, police and stakeholder awareness and confidence in its work through the provision of timely, accurate and easily accessible information, and the ability to make a complaint online. The Police Ombudsman's Office (the Office) is committed to openness and transparency, subject to the legal parameters within which it operates. The Office is seeking to appoint a contractor to design, develop, support, maintain and host a dedicated website, as well as administration facilities to allow Police Ombudsman staff to maintain and update the site. The site CMS must, in addition, provide a means by which the site may be optimised for search engines, and must provide for the bulk distribution of emails to editable contacts lists (e.g. press releases to media contacts). Please refer to the separate document "ID 4338839 Specification Schedule" for further information.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £330,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract period will be 3 years with optional extension years of 2 + 2 + 1 (8 years in total)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 December 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 23 March 2023

IV.2.7) Conditions for opening of tenders

Date

23 December 2022

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The successful contractor's performance on the contract will be regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Certificate of Unsatisfactory Performance and the contract may be terminated. The issue of a Certificate of Unsatisfactory Performance will result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of twelve months from the date of issue of the certificate.

VI.4) Procedures for review

VI.4.1) Review body

Insert: The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.