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Tender

## **ID 4338839 DoJ PONI - Development of External Website and Recurring Annual Support and Hosting Arrangements**

Police Ombudsman for Northern Ireland

F02: Contract notice

Notice identifier: 2022/S 000-033407

Procurement identifier (OCID): ocids-h6vhtk-038829

Published 24 November 2022, 4:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police Ombudsman for Northern Ireland

New Cathedral Buildings, Writers Square, 11 Church Street

BELFAST

BT1 1PG

#### **Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.policeombudsman.org/>

Buyer's address

<https://www.finance-ni.gov.uk/topics/procurement>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ID 4338839 DoJ PONI - Development of External Website and Recurring Annual Support and Hosting Arrangements

Reference number

ID 4338839

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

The Police Ombudsman for Northern Ireland's website is a vital means by which it makes information available to the public, police and a range of stakeholders. This information includes investigative reports, case summaries, press releases, publications, videos, statistics, an online complaints form and other information. The overall aim of this contract is in support of the Police Ombudsman for Northern Ireland's commitment to raising public, police and stakeholder awareness and confidence in its work through the provision of timely, accurate and easily accessible information, and the ability to make a complaint online. The Police Ombudsman's Office (the Office) is committed to openness and transparency, subject to the legal parameters within which it operates. The Office is seeking to appoint a contractor to design, develop, support, maintain and host a dedicated website, as well as administration facilities to allow Police Ombudsman staff to maintain and update the site. The site CMS must, in addition, provide a means by which the site may be optimised for search engines, and must provide for the bulk distribution of emails to editable contacts lists (e.g. press releases to media contacts). Please refer to the separate document "ID 4338839 Specification Schedule" for further information.

### **II.1.5) Estimated total value**

Value excluding VAT: £330,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48220000 - Internet and intranet software package
- 48221000 - Internet browsing software package
- 48224000 - Web page editing software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72212200 - Networking, Internet and intranet software development services
- 72212210 - Networking software development services

- 72212220 - Internet and intranet software development services
- 72212224 - Web page editing software development services
- 72400000 - Internet services
- 72410000 - Provider services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services
- 72421000 - Internet or intranet client application development services
- 72422000 - Internet or intranet server application development services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The Police Ombudsman for Northern Ireland's website is a vital means by which it makes information available to the public, police and a range of stakeholders. This information includes investigative reports, case summaries, press releases, publications, videos, statistics, an online complaints form and other information. The overall aim of this contract is in support of the Police Ombudsman for Northern Ireland's commitment to raising public, police and stakeholder awareness and confidence in its work through the provision of timely, accurate and easily accessible information, and the ability to make a complaint online. The Police Ombudsman's Office (the Office) is committed to openness and transparency, subject to the legal parameters within which it operates. The Office is seeking to appoint a contractor to design, develop, support, maintain and host a dedicated website, as well as administration facilities to allow Police Ombudsman staff to maintain and update the site. The site CMS must, in addition, provide a means by which the site may be optimised for search engines, and must provide for the bulk distribution of emails to editable contacts lists (e.g. press releases to media contacts). Please refer to the separate document "ID 4338839 Specification Schedule" for further information.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £330,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

The contract period will be 3 years with optional extension years of 2 + 2 + 1 (8 years in total)

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 December 2022

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 23 March 2023

#### **IV.2.7) Conditions for opening of tenders**

Date

23 December 2022

Local time

3:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The successful contractor's performance on the contract will be regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Certificate of Unsatisfactory Performance and the contract may be terminated. The issue of a Certificate of Unsatisfactory Performance will result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of twelve months from the date of issue of the certificate.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Insert: The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.