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Contract

Provision of Heating Services

Orbit Group Limited

F03: Contract award notice

Notice identifier: 2024/S 000-033401

Procurement identifier (OCID): ocids-h6vhtk-0417e1

Published 16 October 2024, 3:29pm

Section I: Contracting authority

I.1) Name and addresses

Orbit Group Limited

Garden Court, Harry Weston Road, Binley Business Park

Coventry

CV3 2SU

Contact

Mrs Samantha Bishop

Email

samantha.bishop@orbit.org.uk

Telephone

+44 2476148425

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.orbit.org.uk>

Buyer's address

<http://www.orbit.org.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Heating Services

Reference number

DN697981

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Orbit Group believe everyone is entitled to a good quality, safe and affordable home. We manage a growing portfolio of over 47,000 affordable and social rent homes and support over 100,000 customers in differing stages of life, from those seeking their first home to customers looking for enhanced supported living. We are also one of the UK's largest developers of affordable housing, building over 5,300 new homes by 2025.

Orbit is seeking through this 'Standard Selection Questionnaire' to identify suitable capable suppliers to invite to ITT (Invitation to Tender) for the provision of heating and hot water system service and maintenance within our Domestic and Commercial properties which are natural gas fuelled and include;

- Natural gas
- LPG
- Oil
- Vented and unvented cylinders connected to gas heating sources

Potential suppliers who have the capability to fulfil each of the below key requirements, are invited to complete the Standard Selection Questionnaire.

Domestic

3* domestic Inspection, Service and Planned Preventative Maintenance of Domestic Heating and Hot Water Systems, including reactive repairs as well as a 24 hour, 7 days a week, 365 year-round fully comprehensive maintenance and repair service. Planned and reactive installations.

Commercial

Inspections, Service & Planned Preventative Maintenance of Commercial Heating and Hot Water Systems and Associated Commercial and Domestic Assets/ Appliances and Reactive Asset/ Appliance Upgrades. as well as a 24 hour, 7 days a week, 365 year-round fully comprehensive maintenance and repair service.

BMS service, maintenance, and software management.

Service and Repair for ad hoc Catering Equipment

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,688,680.07

II.2) Description

II.2.1) Title

Lot No

2.1

II.2.2) Additional CPV code(s)

- 45259000 - Repair and maintenance of plant

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)
- UKG - West Midlands (England)

II.2.4) Description of the procurement

Inspections, Service & Planned Preventative Maintenance of Commercial Heating and Hot Water Systems and Associated Commercial and Domestic Assets/ Appliances and Reactive Asset/ Appliance Upgrades

BMS service, maintenance, and software management.

Service and Repair for ad hoc Catering Equipment*.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2.2

II.2.2) Additional CPV code(s)

- 09300000 - Electricity, heating, solar and nuclear energy
- 45259000 - Repair and maintenance of plant

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Inspections, Service & Planned Preventative Maintenance of Commercial Heating and Hot Water Systems and Associated Commercial and Domestic Assets/ Appliances and Reactive Asset/ Appliance Upgrades

BMS service, maintenance, and software management.

Service and Repair for ad hoc Catering Equipment*.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033559](#)

Section V. Award of contract

Contract No

Heating Commercial Lots 2.1

Lot No

2.1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 September 2024

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ThermoServ Ltd

Unit 2 Mariner Business Centre 1 Kings Way

Croydon

CR04GE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £980,152.11

Section V. Award of contract

Contract No

Heating Commercial Lots 2.2

Lot No

2.2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 September 2024

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ThermoServ Limited

Unit 2 Mariner Business Centre 1 Kings Way

Croydon

CR04GE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £708,527.96

Total value of the contract/lot: £708,527.96

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Orbit Group Ltd

Garden Court, Binley Business Park

Coventry

CV3 2SU

Country

United Kingdom