

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033338-2022>

Contract

## **Supply of Total Facilities Management - Y22028**

Kent County Council (t/a KCS)

F03: Contract award notice

Notice identifier: 2022/S 000-033338

Procurement identifier (OCID): ocids-h6vhtk-0334fa

Published 24 November 2022, 11:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council (t/a KCS)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

#### **Contact**

Miss Tamara Stevens

#### **Email**

[csgprocurement@org.uk](mailto:csgprocurement@org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of Total Facilities Management - Y22028

Reference number

DN611067

#### **II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Total Facilities Management (TFM) is the process of combining and integrating all facility management services into a single Individual Contract and under a sole Supplier to unify all Service provisions, thereby reducing operational time and costs. This will enable a range of Services to be provided. As a Supplier they will be a sole provider where a Customer is guaranteed effective and sustainable solutions to their facilities management. Suppliers must be fully equipped with the expertise and technology required to provide the full range of Services that a Customer needs.

This Framework Agreement covers hard and soft facilities including but not limited to:

- Building Maintenance
- Building Services
- Cleaning Services
- Grounds Maintenance
- Lift Installation and Maintenance
- Security Services
- Specialist Maintenance for Blue Light Services

- Washroom and Janitorial
- Waste Management Services

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79993000 - Building and facilities management services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Total Facilities Management (TFM) is the process of combining and integrating all facility management services into a single Individual Contract and under a sole Supplier to unify all Service provisions, thereby reducing operational time and costs. This will enable a range of Services to be provided. As a Supplier they will be a sole provider where a Customer is guaranteed effective and sustainable solutions to their facilities management. Suppliers must be fully equipped with the expertise and technology required to provide the full range of Services that a Customer needs.

This Framework Agreement covers hard and soft facilities including but not limited to:

- Building Maintenance
- Building Services
- Cleaning Services
- Grounds Maintenance
- Lift Installation and Maintenance

- Security Services
- Specialist Maintenance for Blue Light Services
- Washroom and Janitorial
- Waste Management Services

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-011869](#)

---

## **Section V. Award of contract**

### **Contract No**

Y22028

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CBRE Managed Services Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

---

**Section V. Award of contract**

**Contract No**

Y22028

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

5 August 2022

**V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Amey Community Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

---

**Section V. Award of contract**

**Contract No**

Y22028

A contract/lot is awarded: Yes

**V.2) Award of contract**



**V.2.1) Date of conclusion of the contract**

5 August 2022

**V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Compass Contract Services (UK) Limited

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

---

**Section V. Award of contract**

**Contract No**

Y22028

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

5 August 2022

### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

ABM Facility Services UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

Y22028

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pinnacle FM Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

---

**Section V. Award of contract**

**Contract No**

Y22028

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

5 August 2022

**V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Bellrock Property & Facilities Management Limited

Leicester

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.1 / Highest offer: £200,000,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

All public bodies will have access to this Framework Agreement with the agreement of the Contracting Authority. Those organisations who may wish to access this Framework Agreement will be members, Affiliates and associates of the CBC Group, local government authorities, the police service, the fire service, the NHS and NHS trusts, housing associations, third sector organisations, academic centres (including Academies), free schools, publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands, Northern Ireland and Isle of Man.

For additional information please see original FTS notice and/or contact the buyer directly

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[csgprocurement@org.uk](mailto:csgprocurement@org.uk)

Country

United Kingdom