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Contract

Information, Advice, Guidance and Wellbeing - Lot 1

LONDON BOROUGH OF HILLINGDON

F03: Contract award notice

Notice identifier: 2025/S 000-033318

Procurement identifier (OCID): ocds-h6vhtk-04c79c

Published 18 June 2025, 2:00pm

Section I: Contracting authority

I.1) Name and addresses

LONDON BOROUGH OF HILLINGDON

Civic Centre

Uxbridge

UB8 1UW

Contact

Sally Offin

Email

soffin@hillingdon.gov.uk

Country

United Kingdom

Region code

UKI74 - Harrow and Hillingdon

London Borough of Hillingdon

PHZZ-4724-NYPH

Internet address(es)

Main address

www.hillingdon.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information, Advice, Guidance and Wellbeing - Lot 1

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Lot 1 Information, advice, guidance and wellbeing support for adults (18+) £749,831.32 per annum

The Contract will be for an initial term of 5 years extendable subject to applicable contractual terms and service review for a period of 3 years, giving a total of 8 years (the Term).

The value of this notice is for the total 8 year term.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,998,650.56

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

The London Borough of Hillingdon awards to a provider to collaborate with other local

organisations for the provision of Information, Advice. Guidance and Wellbeing services in Hillingdon, to provide a universal high quality, consistent and integrated Information, Advice and Guidance Service.

Lot 1

Information, advice, guidance and wellbeing support for adults (18+) £749,831.32 per annum

The Contract will be for an initial term of 5 years extendable subject to applicable contractual terms and service review for a period of 3 years, giving a total of 8 years (the Term).

The value of this notice is for the total 8 year term.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: Price 20%

II.2.11) Information about options

Options: Yes

Description of options

The Contract will be for an initial term of 5 years extendable subject to applicable contractual terms and service review for a period of 3 years, giving a total of 8 years (the Term).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040130](#)

Section V. Award of contract

Title

Provision of Information, Advice, Guidance and Wellbeing Support Service Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Hillingdon Harrow and Brent

Hayes

UB3 2LW

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

Companies House

3136052

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,998,650.56

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom