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Tender

## **Telecare Digital Alarm Receiving Centre**

Dudley Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2023/S 000-033315

Procurement identifier (OCID): ocds-h6vhtk-041767

Published 10 November 2023, 1:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dudley Metropolitan Borough Council

The Council House, Priory Rd, Dudley DY1 1HF

Dudley

#### **Email**

[Chanpreet.dhesi@dudley.gov.uk](mailto:Chanpreet.dhesi@dudley.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG36 - Dudley

#### **Internet address(es)**

Main address

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telecare Digital Alarm Receiving Centre

Reference number

AH237

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £600,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKG36 - Dudley

#### **II.2.4) Description of the procurement**

Replacement Digital Alarm Receiving centre to be fully digital but compatible with both Analogue and Digital until all networks in the borough have switchover by 2025.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 March 2024

End date

28 February 2029

This contract is subject to renewal

Yes

Description of renewals

+1+1+1+1+1 year extension options available (up to a maximum of an additional 5 years)

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 December 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

11 December 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

Strand, City of Westminster, London

Country

United Kingdom