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Planning

## **Commissioned Childrens Care and Support Volunteer Service**

London Borough of Barking and Dagenham

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-033300

Procurement identifier (OCID): ocids-h6vhtk-0387dc

Published 23 November 2022, 5:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

#### **Email**

[mazeda.bellevue@lbbd.gov.uk](mailto:mazeda.bellevue@lbbd.gov.uk)

#### **Telephone**

+44 02082153000

#### **Country**

United Kingdom

### **Region code**

UKI52 - Barking & Dagenham and Havering

### **Internet address(es)**

Main address

[www.lbbd.gov.uk](http://www.lbbd.gov.uk)

Buyer's address

<https://lbbd.bravosolution.co.uk/>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://lbbd.bravosolution.co.uk/>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Commissioned Childrens Care and Support Volunteer Service

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Barking and Dagenham (LBBD) is advertising to seek tenders from experienced providers to deliver an externally commissioned Volunteer Service that will complement the Councils Specialist Intervention Service in-house Volunteer Offer.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85312000 - Social work services without accommodation
- 85312100 - Daycare services
- 85312300 - Guidance and counselling services
- 85312400 - Welfare services not delivered through residential institutions

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKI52 - Barking & Dagenham and Havering

### **II.2.4) Description of the procurement**

The London Borough of Barking and Dagenham (LBBD) is advertising to seek tenders from experienced providers to deliver an externally commissioned Volunteer Service that will complement the Councils Specialist Intervention Service in-house Volunteer Offer.

The service will provide additional support and intervention to families open to Children's Care and Support and who may have a child in need plan, a child protection plan, a child with a disability or who may be looked after to prevent escalation of their circumstances leading to crisis and enable families to focus on areas included in any support plans they may have in place

The service is aimed at families of children and young people aged 0 – 17 years (up to 25 if a care leaver or if they have a disability/additional need) and their families living in Barking and Dagenham.

The Service will provide and co-ordinate a high quality and effective support, delivered by suitably trained staff and volunteers, who will work on achieving outcomes identified by social workers and the Council's Specialist Intervention Service (SIS).

The Service will focus on four key areas:

- Short Hosting stays for children: Volunteers will offer planned (or unplanned in some circumstances) short term, overnight respite or emergency hosting for an unanticipated family crisis to prevent escalation.
- Befriending Volunteers: Volunteers will provide a befriending/mentoring service and work alongside families to help address issues which the family may be struggling with. Volunteers will also provide befriending/mentoring services to children and young people who may also require support.
- Family Resource Volunteers: Volunteers will support families to source the provision of basic goods and services to support family life, such as food/clothes banks, baby equipment, white goods, play equipment, cleaning and gardening and professional services as well as accessing grants from charitable organisations.

- Practical Support Volunteers: Volunteers will provide families with practical skills and offer support to improve the home environment such as basic garden clearance, decorating, light cleaning, decluttering and organising and building flat pack furniture. Volunteers will also provide practical child-focused activities and advice on accessing community resources.

The service will provide support to a maximum of 150 families over the Contract period, with approximately 30 to 50 families being referred by the Local Authority each year of the Contract.

The contract will run for a period of 3 years (2+1), commencing on 1st August 2023.

The Service will need to consider TUPE arrangements for employees who are currently delivering the service.

The tender is due to be published on our online portal Bravo on 30th January 2023. Please follow the link below to register on the portal.

London Borough of Barking & Dagenham eTendering portal ([bravosolution.co.uk](https://bravosolution.co.uk))

As part of the procurement process, we are hosting a Market Warming Event online on the 16th January 2023 at 1.30pm to share our vision and expectations for the future service. This will give providers an opportunity to obtain increased understanding on the needs of the service, the procurement process, the delivery method and ask any questions they may have.

If you are interested in attending the Market warming Event, please confirm your interest via the form at this link: <https://forms.office.com/r/VucqFtpQ8L>

Please contact: [Mazeda.Bellevue@lbld.gov.uk](mailto:Mazeda.Bellevue@lbld.gov.uk) with any queries ahead of publication.

## **II.3) Estimated date of publication of contract notice**

30 January 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes