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Contract

Provision of First Aid Training and Specialist Care Courses

Norfolk County Council

F03: Contract award notice

Notice identifier: 2025/S 000-033290

Procurement identifier (OCID): ocds-h6vhtk-04e5fa

Published 18 June 2025, 1:35pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of First Aid Training and Specialist Care Courses

Reference number

NCCT43102

II.1.2) Main CPV code

- 80500000 - Training services

II.1.3) Type of contract

Services

II.1.4) Short description

One of the key responsibilities of Norfolk County Council (NCC) is to ensure training is delivered to a consistently high standard and to evaluate the effectiveness of the training. NCC has awarded 2 contracts for the provision of First Aid training and Specialist care courses.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £421,524

II.2) Description

II.2.1) Title

First Aid Training

Lot No

1

II.2.2) Additional CPV code(s)

- 80560000 - Health and first-aid training services
- 80562000 - First-aid training services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Unless otherwise stated in the specification the main course provision should be delivered in the Norwich area (within 10 miles of County Hall, NR1 2DH).

II.2.4) Description of the procurement

One of the key responsibilities of Norfolk County Council (NCC) is to ensure training is delivered to a consistently high standard and to evaluate the effectiveness of the training. NCC has awarded 2 contracts for the provision of First Aid training and Specialist care courses.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Care training

Lot No

2

II.2.2) Additional CPV code(s)

- 80500000 - Training services
- 80560000 - Health and first-aid training services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Unless otherwise stated in the specification the main course provision should be delivered in the Norwich area (within 10 miles of County Hall, NR1 2DH)

II.2.4) Description of the procurement

One of the key responsibilities of Norfolk County Council (NCC) is to ensure training is delivered to a consistently high standard and to evaluate the effectiveness of the training. NCC has awarded contracts for the provision of First Aid training and Specialist care courses.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006567](#)

Section V. Award of contract

Contract No

NCCT43102

Lot No

Lot 1

Title

First Aid Training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 May 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Norvic Training (UK) Ltd

Cambridge

CB25 9FX

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £237,000

Total value of the contract/lot: £213,108

Section V. Award of contract

Contract No

NCCT43102

Lot No

2

Title

Specialist Care training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Norvic Training (UK) Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £237,000

Total value of the contract/lot: £208,416

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for lodging appeals: The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.