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Contract

## **Provision of Sports and Leisure Management System & Associated Services**

Leicester City Council

F03: Contract award notice

Notice identifier: 2022/S 000-033276

Procurement identifier (OCID): ocds-h6vhtk-035932

Published 23 November 2022, 3:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

Bosworth House, 9-15 Princess Road West

Leicester

LE1 6TH

#### **Contact**

Mrs Pamela Chirara

#### **Email**

[pamela.chirara@leicester.gov.uk](mailto:pamela.chirara@leicester.gov.uk)

#### **Telephone**

+44 1164543502

#### **Country**

United Kingdom

**Region code**

UKF21 - Leicester

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Sports and Leisure Management System & Associated Services

Reference number

DN626608

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council's Sports Service (Active Leicester) is looking to procure a sports management

and electronic point of sale system. The required system will need to be able to manage

bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to

receive, record and reconcile income. Additionally, the system will need to provide a means

of managing access control into the various centres, by integrating with our current access

control solutions.

The system must also support our digital transformation agenda and enable us to grasp the

next level in transformation, by improving the customer experience on and offline. The

service wants a stronger emphasis on online functionality, therefore the ability for customers

to transact online via an app and self-service web portal is crucial.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF21 - Leicester

#### **II.2.4) Description of the procurement**

The Council's Sports Service (Active Leicester) is looking to procure a sports management

and electronic point of sale system. The required system will need to be able to manage

bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to receive, record and reconcile income. Additionally, the system will need to provide a means

of managing access control into the various centres, by integrating with our current access

control solutions.

The system must also support our digital transformation agenda and enable us to grasp the

next level in transformation, by improving the customer experience on and offline. The

service wants a stronger emphasis on online functionality, therefore the ability for customers

to transact online via an app and self-service web portal is crucial.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-021510](#)

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## **Section V. Award of contract**

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom