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Contract

Provision of Sports and Leisure Management System & Associated Services

Leicester City Council

F03: Contract award notice

Notice identifier: 2022/S 000-033276

Procurement identifier (OCID): ocds-h6vhtk-035932

Published 23 November 2022, 3:58pm

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

Bosworth House, 9-15 Princess Road West

Leicester

LE1 6TH

Contact

Mrs Pamela Chirara

Email

pamela.chirara@leicester.gov.uk

Telephone

+44 1164543502

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

http://www.leicester.gov.uk

Buyer's address

http://www.leicester.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Sports and Leisure Management System & Associated Services

Reference number

DN626608

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council's Sports Service (Active Leicester) is looking to procure a sports management

and electronic point of sale system. The required system will need to be able to manage

bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to

receive, record and reconcile income. Additionally, the system will need to provide a means

of managing access control into the various centres, by integrating with our current access

control solutions.

The system must also support our digital transformation agenda and enable us to grasp the

next level in transformation, by improving the customer experience on and offline. The

service wants a stronger emphasis on online functionality, therefore the ability for customers

to transact online via an app and self-service web portal is crucial.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

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and electronic point of sale system. The required system will need to be able to manage

bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to

receive, record and reconcile income. Additionally, the system will need to provide a means

of managing access control into the various centres, by integrating with our current access

control solutions.

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service wants a stronger emphasis on online functionality, therefore the ability for customers

to transact online via an app and self-service web portal is crucial.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-021510

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom