

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033270-2022>

Tender

## **Carers Support Service**

SOUTHAMPTON CITY COUNCIL

F02: Contract notice

Notice identifier: 2022/S 000-033270

Procurement identifier (OCID): ocids-h6vhtk-0387ca

Published 23 November 2022, 3:38pm

The closing date and time has been changed to:

**28 December 2022, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

SOUTHAMPTON CITY COUNCIL

Civic Centre, Civic Centre Road

SOUTHAMPTON

SO147LY

#### **Email**

[tendermanagement@southampton.gov.uk](mailto:tendermanagement@southampton.gov.uk)

#### **Telephone**

+44 2380833000

**Country**

United Kingdom

**Region code**

UKJ32 - Southampton

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southampton.gov.uk](http://www.southampton.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Service

Reference number

EC09/01/3260

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Southampton City Council is seeking to appoint a provider who can deliver Carers' Support Services working in partnership with the Council to deliver the Southampton Carers Strategy. The provider will work alongside the Council to engage and work with partners from across the local Integrated Care System to improve the identification and health & wellbeing of unpaid carers in the City. In parallel with this responsibility the Council requires the same provider to develop a carer led organisation to provide carers services in the city.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,117,225

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

It is planned that the service will be delivered through hubs, these will initially be developed in 3 libraries across the city. The libraries are open 6 days per week, with flexible opening times including evening access. Library staff will work in partnership with carer services to provide greet and meet low level support and information needs of carers. The Carers service will need to provide ongoing training and support to the library staff to build their skills and capacity in supporting carers with low level needs. Individual confidential one to one space is available within each library to offer a suitable place to communicate with carers. The libraries offer a flexible space for small carers groups to meet or provide information and guidance sessions on a group basis.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

4 January 2023

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

4 January 2023

Local time

12:00pm

Changed to:

Date

28 December 2022

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

4 January 2023

Local time

1:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice of England and Wales

London

EC4A 1NL

Country

United Kingdom