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Tender

Domestic Violence and Abuse Service

London Borough of Merton

F02: Contract notice

Notice identifier: 2023/S 000-033268

Procurement identifier (OCID): ocids-h6vhtk-04174d

Published 10 November 2023, 10:47am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Email

commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Violence and Abuse Service

Reference number

DN698738

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton (“the Council”) is inviting tenders for 2 lots:

Lot 1: To provide an innovative Independent Domestic Violence Advisor (IDVA) service to support service users experiencing domestic violence and abuse. The service will ensure access to legal, practical, emotional and financial support, as well as risk interventions.

Lot 2: To provide housing related support services for victims of domestic violence and abuse in the form of a women’s refuge service.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Independent Domestic Violence Advisor (IDVA)

Lot No

1

II.2.2) Additional CPV code(s)

- 98514000 - Domestic services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The objective of this contract is to set out the requirements for the effective delivery of the Independent Domestic Violence Advocate service which forms part of LB Merton's domestic violence and abuse (DVA) services across the borough. The service aims to achieve better outcomes for vulnerable adults working closely with the victim and social care colleagues where children are at risk from harm caused by DVA and any associated harms emanating from areas such as parental substance misuse and or mental health.

II.2.5) Award criteria

Quality criterion - Name: Relevant experience and contract examples / Weighting: 10%

Quality criterion - Name: Understanding of brief / Weighting: 10%

Quality criterion - Name: Similar contracts delivered / Weighting: 5%

Quality criterion - Name: Delivery plan / Weighting: 5%

Quality criterion - Name: Methodology / Weighting: 5%

Quality criterion - Name: Experience of running an IDVA service / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 5%

Price - Weighting: 55%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Women's Refuge

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The objective of this contract is to set out the requirements for the effective delivery of a Women's Refuge service which forms part of LB Merton's domestic violence and abuse (DVA) services across the borough. This service will support those at risk of domestic violence who may also experience a range of complex needs and require support to enable them to sustain their accommodation. The service will provide an advocacy and support service for women and children at risk of domestic and sexual abuse. The service will aim to prevent homelessness and address the needs of women and children at risk of harm to secure their safety. This will be achieved through a range of services including

advice, advocacy, housing related support and signposting to other specialist community and statutory services as necessary.

II.2.5) Award criteria

Quality criterion - Name: Relevant experience and contract examples / Weighting: 10%

Quality criterion - Name: Improving Health & Wellbeing / Weighting: 5%

Quality criterion - Name: Quality Assurance / Weighting: 5%

Quality criterion - Name: Delivery plan / Weighting: 10%

Quality criterion - Name: Methodology / Weighting: 5%

Quality criterion - Name: Experience of residential supported housing service / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 5%

Price - Weighting: 55%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

11 December 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom