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Tender

## **Domestic Violence and Abuse Service**

London Borough of Merton

F02: Contract notice

Notice identifier: 2023/S 000-033268

Procurement identifier (OCID): ocids-h6vhtk-04174d

Published 10 November 2023, 10:47am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

#### **Email**

[commercial.services@merton.gov.uk](mailto:commercial.services@merton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

#### **Internet address(es)**

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domestic Violence and Abuse Service

Reference number

DN698738

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Merton (“the Council”) is inviting tenders for 2 lots:

Lot 1: To provide an innovative Independent Domestic Violence Advisor (IDVA) service to support service users experiencing domestic violence and abuse. The service will ensure access to legal, practical, emotional and financial support, as well as risk interventions.

Lot 2: To provide housing related support services for victims of domestic violence and abuse in the form of a women’s refuge service.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Independent Domestic Violence Advisor (IDVA)

Lot No

1

**II.2.2) Additional CPV code(s)**

- 98514000 - Domestic services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

The objective of this contract is to set out the requirements for the effective delivery of the Independent Domestic Violence Advocate service which forms part of LB Merton's domestic violence and abuse (DVA) services across the borough. The service aims to achieve better outcomes for vulnerable adults working closely with the victim and social care colleagues where children are at risk from harm caused by DVA and any associated harms emanating from areas such as parental substance misuse and or mental health.

**II.2.5) Award criteria**

Quality criterion - Name: Relevant experience and contract examples / Weighting: 10%

Quality criterion - Name: Understanding of brief / Weighting: 10%

Quality criterion - Name: Similar contracts delivered / Weighting: 5%

Quality criterion - Name: Delivery plan / Weighting: 5%

Quality criterion - Name: Methodology / Weighting: 5%

Quality criterion - Name: Experience of running an IDVA service / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 5%

Price - Weighting: 55%

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Women's Refuge

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The objective of this contract is to set out the requirements for the effective delivery of a Women's Refuge service which forms part of LB Merton's domestic violence and abuse (DVA) services across the borough. This service will support those at risk of domestic violence who may also experience a range of complex needs and require support to enable them to sustain their accommodation. The service will provide an advocacy and support service for women and children at risk of domestic and sexual abuse. The service will aim to prevent homelessness and address the needs of women and children at risk of harm to secure their safety. This will be achieved through a range of services including

advice, advocacy, housing related support and signposting to other specialist community and statutory services as necessary.

#### **II.2.5) Award criteria**

Quality criterion - Name: Relevant experience and contract examples / Weighting: 10%

Quality criterion - Name: Improving Health & Wellbeing / Weighting: 5%

Quality criterion - Name: Quality Assurance / Weighting: 5%

Quality criterion - Name: Delivery plan / Weighting: 10%

Quality criterion - Name: Methodology / Weighting: 5%

Quality criterion - Name: Experience of residential supported housing service / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 5%

Price - Weighting: 55%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 December 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

11 December 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom