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Not applicable

## **Managed Service Resident Doctors (RD's)**

Royal National Orthopaedic Hospital NHS Trust

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-033253

Procurement identifier (OCID): ocids-h6vhtk-04ac5f

Published 16 October 2024, 10:28am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Royal National Orthopaedic Hospital NHS Trust

Brockley Hill

Stanmore

HA7 4LP

#### **Contact**

Stephen Marshman

#### **Email**

[stephen.marshman@nhs.net](mailto:stephen.marshman@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI74 - Harrow and Hillingdon

**Internet address(es)**

Main address

<https://www.rnoh.nhs.uk>

Buyer's address

<https://www.rnoh.nhs.uk>

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Managed Service Resident Doctors (RD's)

Reference number

PRO-798-2024

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Royal National Orthopaedic Hospital NHS Trust ("the Authority", "RNOH") required the provision of Managed Resident Doctors Services, operating 24/7.

The supplier will provide RNOH with Junior Clinical Fellow grade general medical and surgical cover for the entire RNOH (Stanmore campus) bed base 24 hours per day, 365 days per year (including weekends and bank holidays), for the full duration of the contract. Junior Clinical Fellow grade is considered to be of equal or greater experience to the UK post FACD 5.2 level. (FACD = Foundation Assessment of Competence Document).

The Authority intends to award a contract to NES UK Limited, following a Direct Award - Process C, in accordance with The Health Care Services (Provider Selection Regime) Regulations 2023 ("PSR 2023").

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-033219](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.4.1

Instead of

Text

Provision of Managed Resident Doctors Services, operating 24/7, The supplier will provides RNOH with Junior Clinical Fellow grade general medical and surgical cover for the entire RNOH (Stanmore campus) bed base 24 hours per day, 365 days per year (including weekends and bank holidays), for the full duration of the contract. Junior Clinical Fellow grade is considered to be of equal or greater experience to the UK post FACD 5.2 level. (FACD = Foundation Assessment of Competence Document).

Read

Text

The Royal National Orthopaedic Hospital NHS Trust ("the Authority", "RNOH") required the provision of Managed Resident Doctors Services, operating 24/7. The supplier will provide RNOH with Junior Clinical Fellow grade general medical and surgical cover for the entire RNOH (Stanmore campus) bed base 24 hours per day, 365 days per year (including weekends and bank holidays), for the full duration of the contract. Junior Clinical Fellow grade is considered to be of equal or greater experience to the UK post FACD 5.2 level. (FACD = Foundation Assessment of Competence Document). The Contracting Authority intends to award a contract under a Direct Award - Process C to NES UK Limited for 17 months, in accordance with The Health Care Services (Provider Selection Regime) Regulations 2023 ("PSR 2023").

Section number

I.1.8

Instead of

Text

Stepehen Marshman

Read

Text

Stephen Marshman

Section number

II.2.4.1

Instead of

Text

The RNOH aims to deliver safe, effective, high quality care at all times. However, in relation to medical, and in particular SHO cover, this has become increasingly challenging over the past few years. The Trust's inability to attract and retain an adequate SHO workforce has resulted in a growing clinical risk for our services which is reflected within the Trust's Risk Register and compounded by factors such as increasing inpatient acuity and weekend surgical activity. It has been well recognised for some time that the model for safe medical cover across the Trust needs to be revised and following significant consideration the priority for this identified as safe, reliable out of hours and emergency SHO level cover throughout the whole week. This is perceived to be the safe foundation from which further workforce transformation and remodelling can then be undertaken. The adoption of a managed contract Resident Doctor model to provide 24 hour cover 7 days a week through an external provider, comprising of 4 WTE doctors alternating between weeks of day shifts and night shifts, with a full week off between duty periods. A tender process would be undertaken to identify a preferred provider with the aim to implement the this service mode. Full OJEU restricted process was undertaken and the service was awarded to NES UK Limited on the 4th November 2019 and the contract expires on the 25th October 2024. The intention is to award a contract under the Most Suitable Provider Process to NES UK Limited for 17 months.

Read

Text

The RNOH aims to deliver safe, effective, high quality care at all times. However, in relation to medical, and in particular SHO cover, this has become increasingly challenging over the past few years. The Trust's inability to attract and retain an adequate SHO workforce has resulted in a growing clinical risk for our services which is reflected within the Trust's Risk Register and compounded by factors such as increasing inpatient acuity and weekend surgical activity. It has been well recognised for some time that the model for safe medical cover across the Trust needs to be revised and following significant consideration the priority for this identified as safe, reliable out of hours and emergency SHO level cover throughout the whole week. This is perceived to be the safe foundation from which further workforce transformation and remodelling can then be undertaken. The adoption of a managed contract Resident Doctor model to provide 24 hour cover 7 days a week through an external provider, comprising of 4 WTE doctors alternating between

weeks of day shifts and night shifts, with a full week off between duty periods. A tender process would be undertaken to identify a preferred provider with the aim to implement this service mode. A full OJEU restricted process was undertaken and the service was awarded to NES UK Limited on the 4th November 2019 and the contract expires on the 25th October 2024. The Contracting Authority intends to award a contract under a Direct Award - Process C to NES UK Limited for 17 months, in accordance with The Health Care Services (Provider Selection Regime) Regulations 2023 ("PSR 2023"). All key award criteria under PSR were considered when assessing providers, such as Quality and Innovation, Value, Integration, Collaboration and Service Sustainability, Improving Access, Reducing Health Inequalities and Facilitating Choice; and Social Value.

Section number

II.2.5.1.1

Instead of

Text

Most suitable provider process with regard to key criteria 100 Cost

Read

Text

N/A

Section number

VI.4.1.1

Instead of

Text

Independent Choice and Procurement Panel

Read

Text

Independent PSR Review Panel