

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033244-2022>

Tender

## **Waste Advisory Service**

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2022/S 000-033244

Procurement identifier (OCID): ocds-h6vhtk-0387b6

Published 23 November 2022, 2:05pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

#### **Email**

[paul.stewart@scottishwater.co.uk](mailto:paul.stewart@scottishwater.co.uk)

#### **Telephone**

+44 7976460907

#### **Country**

United Kingdom

#### **Region code**

UKM - Scotland

**Internet address(es)**

Main address

<https://www.scottishwater.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Glasgow:-Environmental-services./4J34B6J3BT>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/4J34B6J3BT>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Waste Advisory Service

Reference number

SW22/CI/1421

**II.1.2) Main CPV code**

- 90700000 - Environmental services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

New Framework Requirements

Scottish Water wishes to enter into a framework agreement for the provision of Waste Advisory Services to provide this service across Pan Scotland for an initial 3 year period with 2 x 1 year extension options. The details are below:

### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 90700000 - Environmental services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

SCOTLAND

### **II.2.4) Description of the procurement**

Background Information

In our SR15 Regulatory Period Research and Innovation funding was secured to run a pilot project in St Andrews using a Waste Advisory Services specialist to help manage the issue of fat, oil and grease (FoG) being discharged to our wastewater network from food service establishments (FSEs). This pilot project was deemed to be a success, so a bid was made for a funding allocation to be provided for such work in SR21. It has recently been confirmed that this bid was successful, so a new framework is now required for

these services going forward due to the anticipated level of spend

### New Framework Requirements

Scottish Water wishes to enter into a framework agreement for the provision of Waste Advisory Services to provide this service across Pan Scotland for an initial 3 year period with 2 x 1 year extension options. The details are below:

1.Proven experience implementing a consistent strategy within catchments across Scotland, which is effective at preventing chokes due to inappropriate disposal of Fat Oil and Grease (FoG) and food waste into drains and sewers from Food Service Establishments (FSE's).

The strategy may include but not be limited to: investigating and identifying sources of FoG from FSE's, supporting FSE's install and maintain FOG mitigation equipment of the required standard and educate FSE's on the impacts of FoG and food waste, how to prevent this by following best kitchen practices and the waste hierarchy.

2.Knowledge on the impact of FOG on the sewer system and alternative sustainable options for managing FoG and food waste following the waste hierarchy.

3.Proven experience in customer service, excellent communication skills and represent SW professionally when contacting SW customers.

4.Appropriate procedures in place for data collection, retention, transfer and deletion which complies with the appropriate legislation, for example GDPR.

5.Experience in gathering information and evidence which would support Scottish Water take enforcement action under the Sewerage (Scotland) Act 1968.

6.Have a strategy to engage and collaborate with a variety of SW Teams and provide SW with regular, meaningful and timely progress reports.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 x 1 year extension options

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The PQQ documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com/> and through the Response Manager section using the following Access Code: 4J34B6J3BT

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Minimum level(s) of standards possibly required

Applicants will be expected to be of sufficient financial and economic standing to support the anticipated contract value. All applicants must complete the financial questions within the pre-qualification questionnaire and tender documents. Financial standing relevant to the anticipated contract value will be determined by Scottish Water based on the response to the pre-qualification questionnaire and any further financial checks deemed necessary”

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.6) Deposits and guarantees required**

Scottish Water reserves the right to require deposits, guarantees, bonds or other forms of appropriate security

#### **III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

All prices quoted shall be in Sterling (UK) and all payments shall be made in Sterling (UK). Payment shall be made on the basis of completed services in accordance with the agreed contract rates, schedules and conditions of contract

#### **III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

In the event of a group of companies submitting an accepted offer it will be necessary for each member of the group to sign an undertaking that each company in the group will be jointly and severally liable for the satisfactory performance of the contract

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Bidders must comply with modern slavery act and operate an ethical supply chain

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 May 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Scottish Water will not accept the SPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the FTS Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://scottishwater.delta-esourcing.com/tenders/UK-UK-Glasgow:-Environmental-services./4J34B6J3BT>

To respond to this opportunity, please click here:

<https://scottishwater.delta-esourcing.com/respond/4J34B6J3BT>

GO Reference: GO-20221123-PRO-21543531

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country



United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Email

[paul.stewart@scottishwater.co.uk](mailto:paul.stewart@scottishwater.co.uk)

Telephone

+44 7976460907

Country

United Kingdom