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Contract

Non-Medical Help Student Support

UNIVERSITY OF SOUTHAMPTON

F03: Contract award notice

Notice identifier: 2024/S 000-033230

Procurement identifier (OCID): ocds-h6vhtk-04590b

Published 16 October 2024, 8:45am

Section I: Contracting authority

I.1) Name and addresses

UNIVERSITY OF SOUTHAMPTON

BUILDING 85, HIGHFIELD CAMPUS, UNIVERSITY ROAD

SOUTHAMPTON

SO171BJ

Contact

Rosie Pringle

Email

procurement@soton.ac.uk

Telephone

+44 2380595712

Country

United Kingdom

Region code

UKJ32 - Southampton

UK Register of Learning Providers (UKPRN number)

10007158

Internet address(es)

Main address

<http://www.southampton.ac.uk>

Buyer's address

<https://in-tendhost.co.uk/universityofsouthampton.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Medical Help Student Support

Reference number

2024UoS-1182

II.1.2) Main CPV code

- 80570000 - Personal development training services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Southampton is looking to enter into a 4-year contract with a supplier for the provision of Non-Medical Help Student Support (NMH). NMH support is provided on an individual basis, through recommendation from the University of Southampton's Student Disability and Inclusion team.

The NHM will focus on 5 primary areas of support:

- Mentoring support (Mental Health)
- Mentoring support(Autism)
- Specialist Study Skills Support (SPLD)
- Specialist Study Skills Support (Autism)
- Assistive Technology Training

The supplier of the NMH provision should be a registered Disabled Students Allowance (DSA) provider of the above NMH support areas. This is due to funding body guidelines and NMH qualification criteria. It also supports students who transition from University funded NMH support to DSA funded NMH support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £359,532

II.2) Description**II.2.2) Additional CPV code(s)**

- 80340000 - Special education services
- 80400000 - Adult and other education services
- 80533000 - Computer-user familiarisation and training services

- 80570000 - Personal development training services

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

Main site or place of performance

The University of Southampton has a range of campus sites, including Highfield, Avenue and Winchester School of Arts. The successful supplier is expected to be able to provide in person student support sessions in areas local to Southampton and Winchester campuses (e.g, within a 30-minute commute from Highfield Campus via public transport)

II.2.4) Description of the procurement

The University of Southampton will be conducting an Open Procedure tender with a presentation to procure Non-Medical Help Student Support Services. The tender will be conducted on the In-tend purchasing platform.

The NHM will focus on 5 primary areas of support:

- Mentoring support (Mental Health)
- Mentoring support(Autism)
- Specialist Study Skills Support (SPLD)
- Specialist Study Skills Support (Autism)
- Assistive Technology Training

The University proposes to enter into a Contract for 4 (four) years - this will be the maximum contract period, including any potential extensions with the successful tenderer.

This will comprise of an initial contract period of 3 (three) years with an option to extend by a further 1 (one) year subject to satisfactory performance and at the discretion of the University.

The estimated value of the initial 3-year contract term is in the region of £270,000 GBP (excluding VAT).

The estimated value of the 1-year extension period is £90,000 GBP (excluding VAT).

It is estimated, therefore, that the total value of this contract will be £360,000 GBP (excluding VAT).

II.2.5) Award criteria

Quality criterion - Name: Qualifications and Training / Weighting: 5

Quality criterion - Name: Confidentiality / Weighting: 10

Quality criterion - Name: Data Protection / Weighting: 5

Quality criterion - Name: Financial Management / Weighting: 5

Quality criterion - Name: Communications- Student / Weighting: 5

Quality criterion - Name: Communications- University / Weighting: 10

Quality criterion - Name: Student Support Delivery- Employee's / Weighting: 10

Quality criterion - Name: Student Support Delivery- Student / Weighting: 10

Quality criterion - Name: Systems / Weighting: 5

Quality criterion - Name: Demonstration Response / Weighting: 10

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.14) Additional information

This contract is NOT suitable for splitting into lots. The service is student facing and we require one point of contact and a consistency of service provision.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015115](#)

Section V. Award of contract

Title

Non-Medical Help Student Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Diversity and Ability Ltd

1A Isetta Sq

Brighton

BN1 4GQ

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

Companies House

7525234

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £359,532

Total value of the contract/lot: £359,532

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Southampton

procurement@soton.ac.uk

Southampton

SO17 1BJ

Email

procurement@soton.ac.uk

Country

United Kingdom