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Contract

## **Non-Medical Help Student Support**

UNIVERSITY OF SOUTHAMPTON

F03: Contract award notice

Notice identifier: 2024/S 000-033230

Procurement identifier (OCID): ocids-h6vhtk-04590b

Published 16 October 2024, 8:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

UNIVERSITY OF SOUTHAMPTON

BUILDING 85, HIGHFIELD CAMPUS, UNIVERSITY ROAD

SOUTHAMPTON

SO171BJ

#### **Contact**

Rosie Pringle

#### **Email**

[procurement@soton.ac.uk](mailto:procurement@soton.ac.uk)

#### **Telephone**

+44 2380595712

#### **Country**

United Kingdom

**Region code**

UKJ32 - Southampton

**UK Register of Learning Providers (UKPRN number)**

10007158

**Internet address(es)**

Main address

<http://www.southampton.ac.uk>

Buyer's address

<https://in-tendhost.co.uk/universityofsouthampton.aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Non-Medical Help Student Support

Reference number

2024UoS-1182

**II.1.2) Main CPV code**

- 80570000 - Personal development training services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The University of Southampton is looking to enter into a 4-year contract with a supplier for the provision of Non-Medical Help Student Support (NMH). NMH support is provided on an individual basis, through recommendation from the University of Southampton's Student Disability and Inclusion team.

The NHM will focus on 5 primary areas of support:

- Mentoring support (Mental Health)
- Mentoring support(Autism)
- Specialist Study Skills Support (SPLD)
- Specialist Study Skills Support (Autism)
- Assistive Technology Training

The supplier of the NMH provision should be a registered Disabled Students Allowance (DSA) provider of the above NMH support areas. This is due to funding body guidelines and NMH qualification criteria. It also supports students who transition from University funded NMH support to DSA funded NMH support.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £359,532

**II.2) Description****II.2.2) Additional CPV code(s)**

- 80340000 - Special education services
- 80400000 - Adult and other education services
- 80533000 - Computer-user familiarisation and training services

- 80570000 - Personal development training services

### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

Main site or place of performance

The University of Southampton has a range of campus sites, including Highfield, Avenue and Winchester School of Arts. The successful supplier is expected to be able to provide in person student support sessions in areas local to Southampton and Winchester campuses (e.g, within a 30-minute commute from Highfield Campus via public transport)

### **II.2.4) Description of the procurement**

The University of Southampton will be conducting an Open Procedure tender with a presentation to procure Non-Medical Help Student Support Services. The tender will be conducted on the In-tend purchasing platform.

The NHM will focus on 5 primary areas of support:

- Mentoring support (Mental Health)
- Mentoring support(Autism)
- Specialist Study Skills Support (SPLD)
- Specialist Study Skills Support (Autism)
- Assistive Technology Training

The University proposes to enter into a Contract for 4 (four) years - this will be the maximum contract period, including any potential extensions with the successful tenderer.

This will comprise of an initial contract period of 3 (three) years with an option to extend by a further 1 (one) year subject to satisfactory performance and at the discretion of the University.

The estimated value of the initial 3-year contract term is in the region of £270,000 GBP (excluding VAT).

The estimated value of the 1-year extension period is £90,000 GBP (excluding VAT).

It is estimated, therefore, that the total value of this contract will be £360,000 GBP (excluding VAT).

#### **II.2.5) Award criteria**

Quality criterion - Name: Qualifications and Training / Weighting: 5

Quality criterion - Name: Confidentiality / Weighting: 10

Quality criterion - Name: Data Protection / Weighting: 5

Quality criterion - Name: Financial Management / Weighting: 5

Quality criterion - Name: Communications- Student / Weighting: 5

Quality criterion - Name: Communications- University / Weighting: 10

Quality criterion - Name: Student Support Delivery- Employee's / Weighting: 10

Quality criterion - Name: Student Support Delivery- Student / Weighting: 10

Quality criterion - Name: Systems / Weighting: 5

Quality criterion - Name: Demonstration Response / Weighting: 10

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

This contract is NOT suitable for splitting into lots. The service is student facing and we require one point of contact and a consistency of service provision.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015115](#)

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## **Section V. Award of contract**

### **Title**

Non-Medical Help Student Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Diversity and Ability Ltd

1A Isetta Sq

Brighton

BN1 4GQ

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

Companies House

7525234

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £359,532

Total value of the contract/lot: £359,532

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Southampton

procurement@soton.ac.uk

Southampton

SO17 1BJ

Email

[procurement@soton.ac.uk](mailto:procurement@soton.ac.uk)

Country

United Kingdom