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Tender

Northamptonshire Children's Trust Language Support Services

Northamptonshire Children's Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-052454

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Scope

Reference

NNC00000649

Description

Northamptonshire Children's Trust wishes to invite Tender Responses for the supply of Language Support Services.

The objectives of this Framework Agreement is to have a range of Providers that are able to provide high quality Language Support Services to the Trust's clients - both the Children and Young People the Trust is supporting and their wider family network who may also require the service. The service specification describes a requirement to establish a framework

agreement with several Service Providers to supply Language Support Services to clients who speak, communicate or read languages other than English, or who need to communicate in English in non-standard ways e.g. via audio media, either individually or in groups.

The Children's Trust is setting up a Framework Agreement for the provision of Language Support Services for an initial period of 24 months, with the option to extend for two additional periods of 12 months each, for a maximum duration of 48 months (2+1+1 years).

The Services sought under this framework agreement will be split into the following five lots:

Lot 1a - Telephone Interpretation Services

Lot 1b - Video Remote Interpretation Services

Lot 2 - Face to Face Interpretation Services

Lot 3 - Translation Services (including hard copy and electronic translation services)

Lot 4 - Sensory Impairment Interpretation and Translation

The Contract has an estimated annual budget of £400,000 (exclusive of VAT) for the delivery of the requirement as set out in the Specification.

In order to be considered for this opportunity, you MUST have registered and submitted your core supplier information to the Central Digital Platform (CDP). Please visit <https://supplier-information.find-tender.service.gov.uk/> to register, and provide your core supplier information.

Please note, you are then required to confirm your share code and provide a PDF copy of this information when you submit your tender return.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2029
- 4 years

Description of possible extension:

The Children's Trust is setting up a Framework Agreement for the provision of Language Support Services for an initial period of 24 months, with the option to extend for two additional periods of 12 months each, for a maximum duration of 48 months (2+1+1 years).

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services
- 85000000 - Health and social work services

Contract locations

- UKF24 - West Northamptonshire
 - UKF25 - North Northamptonshire
-

Lot 1a (was 1). Telephone Interpretation Services

Description

Lot 1a - Telephone Interpretation Services

Lot value (estimated)

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1b. Video Remote Interpretation Services

Description

Lot 1b - Video Remote Interpretation Services

Lot value (estimated)

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Face to Face Interpretation Services

Description

Lot 2 - Face to Face Interpretation Services

Lot value (estimated)

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Translation Services

Description

Lot 3 - Translation Services (including hard copy and electronic translation services)

Lot value (estimated)

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Sensory Impairment Interpretation and Translation Services

Description

Lot 4 - Sensory Impairment Interpretation and Translation Services (including but not limited to British sign language, lip speaking, speech-to-text operators, Braille transcription and audio transcription)

Lot value (estimated)

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

30 September 2029

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Providers will be ranked according to their tender submissions based on price and quality. The Provider ranked overall price and quality in the particular Lot will be selected first to provide the service. If they are unable to do so, the second ranked Provider will be contacted and so on.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1a (was 1). Telephone Interpretation Services

Lot 1b. Video Remote Interpretation Services

Lot 2. Face to Face Interpretation Services

Lot 3. Translation Services

Lot 4. Sensory Impairment Interpretation and Translation Services

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

10 July 2025, 5:00pm

Tender submission deadline

17 July 2025, 12:00pm

Electronic auction will be used

Yes

Submission address and any special instructions

<https://in-tendhost.co.uk/nnc>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 August 2025

Award criteria

Name	Type	Weighting
Quality	Quality	50%
Price	Price	50%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://in-tendhost.co.uk/nnc>

Contracting authority

Northamptonshire Children's Trust

- Companies House: 12430084
- Public Procurement Organisation Number: PZTM-3799-GGDR

1 Angel Square

Northampton

NN11ED

United Kingdom

Email: procurement@northnorthants.gov.uk

Region: UKF24 - West Northamptonshire

Organisation type: Public authority - sub-central government