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Tender

## **Housing Management System**

NORTH STAR HOUSING GROUP

F02: Contract notice

Notice identifier: 2022/S 000-033196

Procurement identifier (OCID): ocids-h6vhtk-038798

Published 23 November 2022, 11:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NORTH STAR HOUSING GROUP

Endeavour House

Thornaby

TS176QN

#### **Contact**

Kerry Hunter

#### **Email**

[kerry.hunter@northstarhg.co.uk](mailto:kerry.hunter@northstarhg.co.uk)

#### **Telephone**

+44 1642796327

#### **Country**

United Kingdom

**Region code**

UKC11 - Hartlepool and Stockton-on-Tees

**Companies House**

IP21256R

**Internet address(es)**

Main address

<https://www.northstarhg.co.uk/procurement-hub/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.northstarhg.co.uk/procurement-hub/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.northstarhg.co.uk/procurement-hub/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing Management System

Reference number

NSTAR P/REF 0036

#### **II.1.2) Main CPV code**

- 72263000 - Software implementation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Star is looking to procure a new housing management system. We will be doing this by conducting a two-stage process of which this is Stage 1. The purpose of this first stage is to get an understanding of what options are available in the market, before finalising our requirements ahead of stage two of the procurement, which will be released in January 2023.

We are also looking to see what areas we should cover in the procurement to ensure we select the best product(s) for North Star. We are looking for a partner who can provide a system built on Microsoft Dynamics following soft market testing of housing management systems carried out earlier in 2022 following the PIN released late 2021.

We are looking to work with a partner who can provide pre-developed modules for Microsoft Dynamics, rather than a partner who will be looking to develop these for the first time.

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Thornaby, Stockton-on-Tees

### **II.2.4) Description of the procurement**

We are looking to work with a partner who can provide pre-developed Housing Management modules on a Microsoft Dynamics platform.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 December 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

19 December 2022

Local time

12:01pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom