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Tender

Housing Management System

NORTH STAR HOUSING GROUP

F02: Contract notice

Notice identifier: 2022/S 000-033196

Procurement identifier (OCID): ocids-h6vhtk-038798

Published 23 November 2022, 11:50am

Section I: Contracting authority

I.1) Name and addresses

NORTH STAR HOUSING GROUP

Endeavour House

Thornaby

TS176QN

Contact

Kerry Hunter

Email

kerry.hunter@northstarhg.co.uk

Telephone

+44 1642796327

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Companies House

IP21256R

Internet address(es)

Main address

<https://www.northstarhg.co.uk/procurement-hub/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.northstarhg.co.uk/procurement-hub/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.northstarhg.co.uk/procurement-hub/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Management System

Reference number

NSTAR P/REF 0036

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.1.4) Short description

North Star is looking to procure a new housing management system. We will be doing this by conducting a two-stage process of which this is Stage 1. The purpose of this first stage is to get an understanding of what options are available in the market, before finalising our requirements ahead of stage two of the procurement, which will be released in January 2023.

We are also looking to see what areas we should cover in the procurement to ensure we select the best product(s) for North Star. We are looking for a partner who can provide a system built on Microsoft Dynamics following soft market testing of housing management systems carried out earlier in 2022 following the PIN released late 2021.

We are looking to work with a partner who can provide pre-developed modules for Microsoft Dynamics, rather than a partner who will be looking to develop these for the first time.

II.1.5) Estimated total value

Value excluding VAT: £100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Thornaby, Stockton-on-Tees

II.2.4) Description of the procurement

We are looking to work with a partner who can provide pre-developed Housing Management modules on a Microsoft Dynamics platform.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

18

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 December 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 December 2022

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom