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Award

## **Carers Support Service**

Coventry City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-033192

Procurement identifier (OCID): ocds-h6vhtk-050631 ([view related notices](#))

Published 18 June 2025, 11:07am

## **Scope**

## **Reference**

COV- 22170

## **Description**

The contract will be for the delivery of Carers Support Services within the city of Coventry to ensure the Councils fulfilment of statutory responsibilities under The Care Act 2014 to support unpaid carers in Coventry. The services delivered under the contract will be for;

Universal Carers Support Services, (Adult) Carers Assessment, Carers Peer Support and Carers Regulated Support.

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## **Contract 1. COV-22170- Carers Support Service**

### **Supplier**

- CARERS TRUST, HEART OF ENGLAND

### **Contract value**

- £4,083,235 excluding VAT
- £4,083,235 including VAT

Above the relevant threshold

### **Award decision date**

10 June 2025

### **Date assessment summaries were sent to tenderers**

18 June 2025

### **Standstill period**

- End: 27 June 2025
- 8 working days

### **Earliest date the contract will be signed**

4 July 2025

### **Contract dates (estimated)**

- 1 October 2025 to 31 March 2028
- Possible extension to 31 March 2031
- 5 years, 6 months

Description of possible extension:

1 x extension of 3 years.

Providing that performance indicators are consistently met with no performance or quality concerns.

### **Main procurement category**

Services

### **CPV classifications**

- 85300000 - Social work and related services

### **Contract locations**

- UKG33 - Coventry

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### **Information about tenders**

- 4 tenders received

- 2 tenders assessed in the final stage:
  - 1 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

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## Supplier

### CARERS TRUST, HEART OF ENGLAND

- Companies House: 03206963
- Public Procurement Organisation Number: PMLW-8154-BWCH

12a Canal Basin St. Nicholas Street

Coventry

CV1 4LY

United Kingdom

Email: [claire.dale@carerstrusthofe.org.uk](mailto:claire.dale@carerstrusthofe.org.uk)

Website: <http://www.carerstrusthofe.org.uk>

Region: UKG33 - Coventry

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. COV-22170- Carers Support Service

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## **Contracting authority**

### **Coventry City Council**

- Public Procurement Organisation Number: PMJC-6861-XJPP

Council House, Earl Street

Coventry

CV1 5RR

United Kingdom

Email: [ProcurementContracts@coventry.gov.uk](mailto:ProcurementContracts@coventry.gov.uk)

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government