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Tender

CWMTAWE CLUSTER NETWORK COMPLEX NEEDS WORKER

NHS Wales SHARED SERVICES PARTNERSHIP

F02: Contract notice

Notice identifier: 2022/S 000-033183

Procurement identifier (OCID): ocds-h6vhtk-03878e

Published 23 November 2022, 11:16am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales SHARED SERVICES PARTNERSHIP

Block A, Neath Port Talbot Hospital

NEATH

SA12 7BX

Contact

Julie Williams

Email

julie.williams74@wales.nhs.uk

Telephone

+44 1639848544

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWMTAWE CLUSTER NETWORK COMPLEX NEEDS WORKER

Reference number

SBU-OJEU-51866-019-JW-22

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Provider will need to:

Develop the Complex Needs Service across the Cwmtawe Cluster Network, identifying unmet need and be

the central point of contact for referrals to the service

- work with individuals from primary care settings to undertake initial assessments. Identify and co-produce

meaningful interventions to address identified issues with regard to domestic abuse, mental health and/or

substance misuse

- work with colleagues as an advocate for patients with complex needs across the Cwmtawe Cluster area to

identify and ensure all patients gave full and equitable access to help and support

- using a 'Team Around the Family' approach, lead and broker staff in specialist roles and from partner

2.2

organisations to ensure effective outcomes

- to work with third sector providers and service commissioners to ensure that adequate quality

assurance/clinical governance/performance management systems are in place to underpin safe referral

processes

- to implement procedures for signposting and referral to third sector and partner organisations underpinned

by sound information sharing protocols

- strengthen and develop links and pathways with other services including but not exclusively private sector

landlords and specialist providers to increase collaborative working

- work closely with local housing teams to ensure communications are clear and people who need help are

identified at the earliest opportunity

- help people to maintain their independence, health and wellbeing through innovative interventions that

fully recognise and incorporate each person's strengths

- to participate in multi-disciplinary team meetings and input into clinical reviews as deemed appropriate

- to manage a budget which can be utilised to fund resources, community activities and therapeutic

interventions as identified

- to maintain accurate records and produce regular reports to ensure effective monitoring

procedures

- to manage a case load

NB: This Tender Opportunity covers the Cwmtawe Cluster Network. Further opportunities may become

available under this contract, as funding becomes available. Ultimately to cover other Cluster Networks

across the Swansea Bay University Health Board footprint.

II.1.5) Estimated total value

Value excluding VAT: £129,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services
- 85000000 - Health and social work services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea
- UKL17 - Bridgend and Neath Port Talbot

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Refer to tender documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 December 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 December 2022

IV.2.7) Conditions for opening of tenders

Date

30 December 2022

Local time

12:00pm

Place

The tender will be open from 5th December and close 30th December 2022

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=126859

(WA Ref:126859)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom