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Contract

Digital Capability for Health

The Minister for the Cabinet Office acting through Crown Commercial Service

F20: Modification notice

Notice identifier: 2024/S 000-033182

Procurement identifier (OCID): ocds-h6vhtk-02928e

Published 15 October 2024, 3:34pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.crowncommercial.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Capability for Health

Reference number

RM6221

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Primarily in the UK

II.2.4) Description of the procurement at the time of conclusion of the contract:

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Digital Capability for Health for use by NHS Digital and other public sector health and social care bodies for the provision of digital outcomes and supporting services. The agreement was developed with NHS Digital as the Operator, who requires

digital capability to meet specific needs of the health and social care sector.

NHS Digital requires suppliers to invest in understanding their specific organisational needs and to bespoke delivery of their services to meet requirements.

This framework has 12 suppliers with whom NHS Digital will develop strategic relationships over a period of time, to warrant up-front investment in framework level supplier agnostic competition, whilst maintaining effective and efficient competition at call-off. Building of closer strategic relationships will encourage the suppliers to improve and innovate on their delivery of services.

This will be achieved through ongoing collaborative partnership or supplier relationship management activities based on feedback from call-off contracts and MI reports.

Suppliers under the framework are required to provide the following Service Provisions:

DevOps Services - support for ongoing live services

Digital Definition Services - either separately or combined Extended Discovery and /or Alpha phases.

Build and Transition Services - either separately combining Beta phase and/or Retirement phases (including transition to Live). It is anticipated that Live will be covered by an appropriate competition for DevOps Services.

End-to-End Development Services - with the ability to combine the full set of agile phases of Discovery through to Live.

Data Management (and Similar) Services - primarily targeted at building, enhancing and maintaining data assets, migrating data from one system to another and analysis and reporting from such data assets.

Call-off competitions under this framework will follow NHS Digital's standard governance processes for their requirements. There is no direct award call-off in this agreement.

Typical digital development will follow Government Digital Service (GDS) life cycle: discovery, alpha, beta and so on, outlined in the government service design manual (<https://www.gov.uk/service-manual>).

Suppliers will deliver work using GDS agile methodologies.

The framework will address the evolving technical 'stacks' associated within the different pillars of NHS Digital, including:

Platforms and infrastructure

Product development

Data services

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-002855](#)

Section V. Award of contract/concession

Contract No

RM6221

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

5 January 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

See Contracts Finder Notice for full supplier list

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £800,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Digital Capability for Health for use by NHS Digital and other public sector health and social care bodies for the provision of digital outcomes and supporting

services. The agreement was developed with NHS Digital as the Operator, who requires digital capability to meet specific needs of the health and social care sector.

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Data Management (and Similar) Services - primarily targeted at building, enhancing and maintaining data assets, migrating data from one system to another and analysis and reporting from such data assets.

Call-off competitions under this framework will follow NHS Digital's standard governance processes for their requirements. There is no direct award call-off in this agreement.

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Suppliers will deliver work using GDS agile methodologies.

The framework will address the evolving technical 'stacks' associated within the different pillars of NHS Digital, including:

Platforms and infrastructure

Product development

Data services

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

54

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£800,000,000

VII.1.7) Name and address of the contractor/concessionaire

The Minister for the Cabinet Office acting through Crown Commercial Service (CCS)

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crownccommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

In accordance with Regulation 72 paragraph (1)(e) of the Public Contract Regulations 2015, CCS intends to modify the Digital Capability for Health framework (RM6221) by extending the term by six (6) months.

This agreement will now expire 17/07/2025.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Digital Capability for Health has been extended so that a number of NHS England projects have been able to go through their approvals process, which had to start before CCS were able to confirm dates for the new iteration of the framework Digital Capability for Health 2 (RM6345).

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £800,000,000

Total contract value after the modifications

Value excluding VAT: £800,000,000