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Contract

PEP/PH BNSSG Healthwatch services 2024

Bristol City Council

F03: Contract award notice

Notice identifier: 2024/S 000-033170

Procurement identifier (OCID): ocids-h6vhtk-043750

Published 15 October 2024, 2:53pm

Section I: Contracting authority

I.1) Name and addresses

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

Contact

User Saffron Nicholls

Email

Saffron.Nicholls@bristol.gov.uk

Telephone

+44 0

Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PEP/PH BNSSG Healthwatch services 2024

Reference number

DN706901

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Bristol City Council wishes to commission a lead provider for Bristol, South Gloucestershire and North Somerset Healthwatch services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,889,540

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

The aim of the Healthwatch service is to listen to the views and experiences of people who use

health and care services and share the findings with local commissioners of services and nationally, through Healthwatch England. The initial term of the contract is for 3 years with the option to extend for 2 years.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 15

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003762](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 September 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Care Forum

The Vassall Centre, Gill Avenue, Fishponds, Avon

Bristol

BS16 2QQ

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,889,540

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

District Registry of the High Court Bristol

Bristol

Country

United Kingdom