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Planning

## **Provision of a Holistic Hoarding Service**

Pembrokeshire County Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2024/S 000-033165

Procurement identifier (OCID): ocids-h6vhtk-04ac3b

Published 15 October 2024, 2:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Pembrokeshire County Council

County Hall

Haverfordwest

SA61 1TP

#### **Contact**

Roxanne Kehoe

#### **Email**

[roxanne.kehoe@pembrokeshire.gov.uk](mailto:roxanne.kehoe@pembrokeshire.gov.uk)

#### **Telephone**

+44 1437775578

#### **Country**

United Kingdom

**NUTS code**

UKL14 - South West Wales

**Internet address(es)**

Main address

<http://www.pembrokeshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0255](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0255)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of a Holistic Hoarding Service

Reference number

PROC/2425/036

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Pembrokeshire County Council (PCC) requires the provision of a holistic and therapeutic hoarding support service for Pembrokeshire residents. Prior to initiating the procurement process, PCC wishes to establish the level of market interest as well as:

- Gain an updated insight into market capacity and potential innovative solutions and approaches;
- Gain an understanding of supplier awareness, engagement and opinions;
- Understand risks and issues;
- Identify barriers to participation.

In addition to this, the event is an opportunity for Pembrokeshire County Council to outline their vision for a Holistic Hoarding Service, and the role that this new service will play in supporting vulnerable individuals in the County.

PCC are interested in holding a pre-market engagement event on the:

Thursday 31st October 2024 9.30am - 11.30 am

If your organisation possesses the capability and expertise to provide the required service and you would like to register your interest, please e-mail your company's interest to:

[mitchell.parsons@pembrokeshire.gov.uk](mailto:mitchell.parsons@pembrokeshire.gov.uk) by 12 noon UK time on Tuesday 29th October 2024 giving your contact details i.e. name, job title, email address and contact telephone number.

Please ensure only one representative from your organisation registers interest. PCC may wish to follow up with a questionnaire and subsequently hold interviews to seek further information.

#### **II.1.5) Estimated total value**

Value excluding VAT: £500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL1 - West Wales and the Valleys
- UKL14 - South West Wales

Main site or place of performance

Pembrokeshire

#### **II.2.4) Description of the procurement**

This event will be to engage with potential service providers able to deliver a holistic and therapeutic hoarding support service. PCC's aim is to more effectively support tenants and homeowners who are affected by hoarding. Through the organisation's duties as landlord and housing related support provider, various isolated and vulnerable individuals have been identified as in need of a tailored support to understand and manage their hoarding tendencies, improve their quality of life and live safely in their homes. PCC seeks to procure a contract with appropriate preventative and supportive approaches, so

that sustainable positive outcomes and harm reduction can be achieved. The specialist service provider will have to be knowledgeable and qualified regarding hoarding condition be willing to utilise person-centred and trauma-informed support approaches. This should include therapeutic support to coincide with some practical support. Practical support should involve assisting the individual to reduce hoarding in their property so that health and safety risks due to hoarding are removed. Methods used should be sustainable for the person being supported.

#### **II.2.14) Additional information**

The Engagement Event will be held virtually over Microsoft Teams:

-Date: Thursday 31st October 2024

-Time: 9.30 - 11.30am

-Venue: Microsoft Teams

If you are planning to attend, please provide the following information by no later than midday on the Tuesday 29th October 2024 to [mitchell.parsons@pembrokeshire.gov.uk](mailto:mitchell.parsons@pembrokeshire.gov.uk)

#### **II.3) Estimated date of publication of contract notice**

8 November 2024

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:144743)