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Tender

HM2138 Multi Trade Property Care (HRA, Responsive repairs, for property/dwelling services)

Wiltshire Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-033135

Procurement identifier (OCID): ocds-h6vhtk-054ebb ([view related notices](#))

Published 18 June 2025, 9:28am

Scope

Reference

HM2138

Description

Wiltshire Council (the Client) has a housing portfolio with c. 5300 tenancies with approximately 80% in the Salisbury area and the remaining across and throughout Wiltshire. The Client's Housing Property Services team are responsible for the condition and safe use of all assets in its Housing Portfolio.

The Client is looking to procure the services of a Service Provider to carry out responsive property maintenance and repair works to properties across the Client's Housing Portfolio. The appointed Service Provider will have the capability and capacity to deliver a high quality and customer focused responsive maintenance and repairs service to the Client. The appointed Service Provider will be required to work to a high standard and deliver excellent customer service.

Total value (estimated)

- £3,000,000 excluding VAT
- £3,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- 3 years

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKK15 - Wiltshire CC

Submission

Submission type

Requests to participate

Deadline for requests to participate

18 July 2025, 12:00pm

Submission address and any special instructions

<https://www.supplyingthesouthwest.org.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Type	Weighting
Price	Price	60%
Quality	Quality	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Simple Two Stage Competitive Flexible Procedure

Contracting authority

Wiltshire Council

- Public Procurement Organisation Number: PDZR-9968-RYYY

County Hall

Trowbridge

BA14 8JN

United Kingdom

Contact name: Mr Benjamin Keen

Telephone: +44 1225716791

Email: benjamin.keen@wiltshire.gov.uk

Website: <https://www.wiltshire.gov.uk>

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - sub-central government