

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033131-2024>

Tender

## **Victim Services**

Police and Crime Commissioner for Gwent

F02: Contract notice

Notice identifier: 2024/S 000-033131

Procurement identifier (OCID): ocds-h6vhtk-04ac26

Published 15 October 2024, 12:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for Gwent

Police Headquarters, Llantarnam Park Way

Cwmbran

NP44 3FW

#### **Contact**

Sarah Fry

#### **Email**

[procurement@gwent.police.uk](mailto:procurement@gwent.police.uk)

#### **Telephone**

+44 1633838111

#### **Country**

United Kingdom

**NUTS code**

UKL2 - East Wales

**Internet address(es)**

Main address

<https://www.gwent.police.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0384](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0384)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Victim Services

Reference number

JCPS0070

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioner for Gwent is seeking Contractor(s) to provide a Service to enable adults, children and young people and their supporting family members who have been victims or witnesses of crime, to cope with the immediate impact of their experience and recover as fully as they are able from such experiences.

The Service shall be available to residents of the Force area, to both adults aged 18 and over and children and young people up to the age of 18, where they have been a victim or witness of a crime, or have been affected by a crime experienced by a relative or friend. This shall also include temporary residents visiting or studying in the Force area.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

- 85300000 - Social work and related services
- 85310000 - Social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys
- UKL2 - East Wales
- UKL21 - Monmouthshire and Newport

### **II.2.4) Description of the procurement**

Police and Crime Commissioners across England and Wales were given the power and budget to

determine local victims' services in 2012. Annually, the Gwent Police and Crime Commissioner

receives a Victim Services Support Grant from the Secretary of State for Justice to provide or

commission local victim support services to ensure that victims of crime are able to receive and access

the support they need to cope with, and as far as possible recover, from the effects of crime. Within the

Gwent Police and Crime Plan 2021-2025 the Commissioner has made supporting victims and

protecting the vulnerable a priority.

The Service shall support adults and children who have been affected by crime, either as a victim of

crime or as a family or friend of a victim of crime. The Service shall provide emotional and practical

support to enable Service Users to cope and recover from the harm they have experienced.

The primary aim of the Service is to enable adults, children and young people and their

supporting

family members who have been victims or witnesses of crime to cope with the immediate impact of

their experience and recover as fully as they are able from such experiences.

The Contractor shall deliver the main objectives of the Service which are to:

- i. Work with victims to understand the impact of the incident
- ii. Support victims to address the impact of crime
- iii. Support and improve victims experience of the criminal justice system
- iv. Provide trauma informed, needs led support to victims
- v. Provide a Service that identifies and adapts to a victim's protected characteristics and diversity needs
- vi. Provide visible, accessible, clear, good quality information about the support options to victims in Gwent
- vii. Ensuring that mechanisms are in place to listen to and receive feedback from

Victims

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

Yes

Description of renewals

The initial term of this contract will be 3 years with the option to renew on an annual basis for 2 years

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

Please refer to tender document

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

14 November 2024

Local time

1:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

ITT: itt\_112592 - Victim Services

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=145267](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=145267)

(WA Ref:145267)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom