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Contract

Home Care Service for Vulnerable Children and Young People

London Borough of Enfield

F03: Contract award notice

Notice identifier: 2025/S 000-033116

Procurement identifier (OCID): ocids-h6vhtk-03ae38

Published 18 June 2025, 7:21am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Enfield

B-Block South, Civic Centre, Silver Street

Enfield

EN1 3XA

Contact

Procurement Services

Email

procurement.support@enfield.gov.uk

Telephone

+44 2081322120

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.enfield.gov.uk/>

Buyer's address

<http://www.enfield.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Care Service for Vulnerable Children and Young People

Reference number

DN623821

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Please note this contract opportunity is closed, and this is an award notice for the establishment of the Framework Agreement.

The procurement establishes a suitable Framework Agreement for the provision of Home Care Services for Vulnerable Children and Young People aged between 10 and 17 years. The

Services will include short breaks for disabled children, Section 17 provision (Children in Need) and transport assistance for looked after children. Accordingly, the procurement is divided into 3 Lots representing these three areas.

The Framework Agreement is let for 3 (three) years, with the option to extend for a further 12 months (anticipated total 4 years).

The estimated spend upon commencement of the Framework Agreement is: Lot 1 = c£2.5m (aprx); Lot 2 = c£0.8m to 1.0m (aprx); Lot 3 = c£0.2m to £0.5m (aprx). All value is exclusive of VAT and any inflationary uplift.

The £4m estimated total value of the Framework Agreement is stated in field II.1.7. However, the Contracting Authority notes that subject to future demand of the service and securing appropriate governance approvals, there may be a need to increase the value of services under Lot 1, should such demand materialise. In such an instance the Contracting Authority would seek to extend the total value of the Framework Agreement up to £6m through a formal variation process subject to governance approval.

The services advertised in this Notice fall under the services listed in Chapter 3 and Schedule

3 (Social and other specific services) of the Public Contracts Regulations 2015. The procurement process that applied to this procurement were specified in the original procurement documents accordingly.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,000,000

II.2) Description

II.2.1) Title

Lot 1: Care at Home for Disabled Children

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

London Borough of Enfield

II.2.4) Description of the procurement

The Provider shall ensure that appropriate provision is given to the Service User in line with the Preparing for Adulthood National Agenda, Education Health and Care Plan and any other plans co-produced by the Council, child, young person, their family and involved professionals during their home care provision. This will include any or all of the following:

- Personal Care – e.g. eating and drinking, hygiene, dressing
- Communication – e.g. developing communication skills
- Daily Living – e.g. preparing meals and cooking
- Social Skills – e.g. developing social contacts and friendships; organising social activities
- Leisure and Recreation – e.g. participating in fitness, sport, recreational and leisure groups; participation in community activities

(please refer to the service specification).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The £4m estimated lowest value stated in field II.1.7) represents the value starting from the first year of the Framework Agreement. However, the Contracting Authority expects an increase for the value of Lot 1 services up to £6m due to increase in demands for the category's service during the term of the Framework Agreement. Consequently, the Contracting Authority reserves the right to utilise this full budget during the term of this Framework Agreement should demands for Lot 1 service rises as expected.

II.2) Description

II.2.1) Title

Lot 2: Care at Home for Mainstream Services

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider shall ensure that appropriate provision is given to the Service User in line with the Preparing for Adulthood National Agenda, Education Health and Care Plan and any other plans co-produced by the Council, child, young person, their family and involved professionals during their home care provision. This will include any or all of the

following:

- Personal Care – e.g. eating and drinking, hygiene, dressing
- Communication – e.g. developing communication skills
- Daily Living – e.g. preparing meals and cooking
- Social Skills – e.g. developing social contacts and friendships; organising social activities
- Leisure and Recreation – e.g. participating in fitness, sport, recreational and leisure groups; participation in community activities
- House cleaning
- Organising daily activities

(please refer to the service specification for further information)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Approximately c£0.8m to 1.0m represents value for Lot 2 starting from year 1 out of the £4m estimated value stated in field II.1.7.

II.2) Description

II.2.1) Title

Lot 3: Transport Assistance for Mainstream Services

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service provider shall be required to provide safe and suitable transport assistance for looked-after children and young people as and when required.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Out of the £4m estimated value stated in field II.1.7, approximately c£0.2m to £0.5m represents value for Lot 3 starting from year1.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-037376](#)

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 1

Title

Lot 1: Care at Home for Disabled Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 36

Number of tenders received from SMEs: 36

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Avant Healthcare Services Ltd

22 Wycombe End

Beaconsfield

HP9 1NB

Email

sgraham@avanthealth.co.uk

Telephone

+44 2038050610

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 1

Title

Lot 1: Care at Home for Disabled Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 36

Number of tenders received from SMEs: 36

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KASE Care Ltd

Suite 7, High Beech House, 8-10 High Beech Road

Loughton

IG10 4BL

Email

kimberley@kasecare.co.uk

Telephone

+44 8007999057

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 1

Title

Lot 1: Care at Home for Disabled Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 36

Number of tenders received from SMEs: 36

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LifeCome Care Ltd

128b Brixton Hill

London

SW2 1RS

Email

service@lifecomecare.co.uk

Telephone

+44 2033937048

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 1

Title

Lot 1: Care at Home for Disabled Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 34

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North London Community Care

Selby Centre Selby Road, Tottenham

London

N17 8JL

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 2

Title

Lot 1: Care at Home for Disabled Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 36

Number of tenders received from SMEs: 36

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

J C Michael Groups Ltd

38 BEAUFORT COURT, ADMIRALS WAY

LONDON

E14 9XL

Email

CONTRACT@JCMICHAELGROUPS.COM

Telephone

+44 2085194089

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 1

Title

Lot 1: Care at Home for Disabled Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 36

Number of tenders received from SMEs: 36

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lorabloomscare Service Ltd

Jhumat House, 160 London Road, Barking

London

IG11 8BB

Email

lorablooms1@gmail.com

Telephone

+44 2082141276

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 2

Title

Lot 2: Care at Home for Mainstream Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 34

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Avant Healthcare Services Ltd

22 Wycombe End

Beaconsfield

HP9 1NB

Email

sgraham@avanthealth.co.uk

Telephone

+44 2038050610

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £800,000 / Highest offer: £1,000,000 taken into consideration

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 2

Title

Lot 2: Care at Home for Mainstream Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 34

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LifeCome Care

128b Brixton Hill

London

SW2 1RS

Email

service@lifecomecare.co.uk

Telephone

+44 2033937048

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £800,000 / Highest offer: £1,000,000 taken into consideration

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 2

Title

Lot 2: Care at Home for Mainstream Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 34

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North London Community Care Agency

Selby Centre Selby Road, Tottenham

London

N17 8JL

Email

info@nlcca.co.uk

Telephone

+44 2036090807

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £800,000 / Highest offer: £1,000,000 taken into consideration

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 3

Title

Lot 3: Transport Assistance for Mainstream Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KASE Care Ltd

Suite 7 High Beech House, 8-10 High Beech Road

Loughton

IG10 4BL

Email

kimberley@kasecare.co.uk

Telephone

+44 8007999057

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £200,000 / Highest offer: £500,000 taken into consideration

Section V. Award of contract

Contract No

DN623821

Lot No

Lot 3

Title

Lot 3:Transport Assistance for Mainstream Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Willboag Limited

UNIT W63 Grove Business Centre 560-568 High Road

London

N17 9TA

Email

William.aboagye@willboag.co.uk

Telephone

+44 7865464103

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £200,000 / Highest offer: £500,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

The £4m estimated total value stated in field II.1.7 represents the total value over the 4 year lifetime of the Framework Agreement across all the 3 Lots starting from the first year of the Framework Agreement. However, the Contracting Authority expects an increase for the value of Lot 1 services due to increase in demands for the service during the term of the Framework Agreement. This could mean the total budget could rise over the lifetime of the Framework Agreement should such demand materialise and the Authority may vary the Framework Agreement subject to appropriate governance and approval.

The services advertised in this Notice fall under the services listed in Chapter 3 and Schedule

3 (Social and other specific services) of the Public Contracts Regulations 2015. The procurement process that applied to this procurement were specified in the original procurement documents accordingly.

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

Internet address

<http://www.londontenders.org>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority incorporated a minimum 10 calendar days (when using electronic means) standstill period at the point information on the award of the Framework Agreement was communicated to tenderers. This period allows unsuccessful tenderers to challenge the decision to award the Framework Agreement before its executed/signed.

The Public Contracts Regulations 2015 ('Regulations') provide for aggrieved parties who have been harmed or at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.4.4) Service from which information about the review procedure may be obtained

High Court, Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://www.londontenders.org>