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Tender

Victim Support Services in Swindon and Wiltshire

The Police and Crime Commissioner for Wiltshire

F02: Contract notice

Notice identifier: 2023/S 000-033103

Procurement identifier (OCID): ocids-h6vhtk-0416e4

Published 8 November 2023, 4:20pm

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Wiltshire

PO Box 37

Devizes

SN10 2DN

Contact

Eyan Naylor

Email

eyan.naylor@devonandcornwall.pnn.police.uk

Country

United Kingdom

Region code

UKK - South West (England)

National registration number

The Police and Crime Commissioner for Wiltshire

Internet address(es)

Main address

<http://www.devon-cornwall.police.uk/your-right-to-information>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=74950&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=74950&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Victim Support Services in Swindon and Wiltshire

Reference number

963

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The four fundamental purposes of the Victim Support Services in Swindon and Wiltshire that the successful Tenderer is to fulfil are:

1. The successful Tenderer shall provide a reliable, effective and satisfactory practical and emotional support Service for Victims of crime in Wiltshire and Swindon.
2. The successful Tenderer shall work with the Customer to develop further the infrastructure to support Victims of crime in Wiltshire and Swindon.
3. The successful Tenderer shall provide feedback from Victims on their experience of crime and, where applicable, the criminal justice system.
4. The successful Tenderer shall contribute to the achievement of Priority 2 and Priority 4 of the Police and Crime Commissioner's Police and Crime Plan:
 - Reduce violence and serious harm
 - Improve the experience of Victims and deliver justice

II.1.5) Estimated total value

Value excluding VAT: £1,825,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

WILTS OPCC_Services for Victims of Crime - Lot A Victims OVER the age of 18 years old

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

Wiltshire and Swindon

II.2.4) Description of the procurement

The four fundamental purposes of the Victim Support Services in Swindon and Wiltshire that the successful Tenderer is to fulfil are:

1. The successful Tenderer shall provide a reliable, effective and satisfactory practical and emotional support Service for Victims of crime in Wiltshire and Swindon.
2. The successful Tenderer shall work with the Customer to develop further the infrastructure to support Victims of crime in Wiltshire and Swindon.

3. The successful Tenderer shall provide feedback from Victims on their experience of crime and, where applicable, the criminal justice system.

4. The successful Tenderer shall contribute to the achievement of Priority 2 and Priority 4 of the Police and Crime Commissioner's Police and Crime Plan:

- Reduce violence and serious harm
- Improve the experience of Victims and deliver justice

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,175,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

WILTS OPCC_Services for Victims of Crime - Lot A Victims UNDER the age of 18 years old

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

wiltshire and Swindon

II.2.4) Description of the procurement

The four fundamental purposes of the Victim Support Services in Swindon and Wiltshire that the successful Tenderer is to fulfil are:

1. The successful Tenderer shall provide a reliable, effective and satisfactory practical and emotional support Service for Victims of crime in Wiltshire and Swindon.
2. The successful Tenderer shall work with the Customer to develop further the infrastructure to support Victims of crime in Wiltshire and Swindon.
3. The successful Tenderer shall provide feedback from Victims on their experience of crime and, where applicable, the criminal justice system.
4. The successful Tenderer shall contribute to the achievement of Priority 2 and Priority 4 of the Police and Crime Commissioner's Police and Crime Plan:
 - Reduce violence and serious harm

- Improve the experience of Victims and deliver justice

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £650,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Conditions are as stated in the invitation to tender documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 December 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28 February 2024

IV.2.7) Conditions for opening of tenders

Date

5 December 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Type of procedure

Chapter 3 Section 7 Public Contracts Regulations 2015 / Open procedure

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

CEDR

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

CEDR

London

Country

United Kingdom