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Tender

## **WAS-OJEU-56582 Falls Response Service Provider**

NHS Wales Shared Services Partnership

F02: Contract notice

Notice identifier: 2024/S 000-033099

Procurement identifier (OCID): ocids-h6vhtk-04ac12

Published 15 October 2024, 10:32am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

Alder House, Alder Court, St.Asaph Business Park

St.Asaph

LL17 0JL

#### **Email**

[ian.emptage@wales.nhs.uk](mailto:ian.emptage@wales.nhs.uk)

#### **Telephone**

+44 7890632337

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

## WAS-OJEU-56582 Falls Response Service Provider

Reference number

WAS-OJEU-56582

### **II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Contracting Authority's objective in issuing the tender is to establish a National provision of a Falls Assistant Response and resources. These will be utilised through the Clinical Contact Centre (CCC), to provide safe; effective, timely care which ensures prudent response principles throughout the Principality of Wales for patients who have fallen and contacted 999

### **II.1.5) Estimated total value**

Value excluding VAT: £10,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)
- 60140000 - Non-scheduled passenger transport
- 85100000 - Health services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Wales

#### **II.2.4) Description of the procurement**

Provide a designated Falls Response provision, across Wales to attend patients who have sustained no injuries or minor injuries as a result of a fall on behalf of the Contracting Authority

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

Optional 2x 12 month extensions

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As described in the procurement documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

As described in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

14 November 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

To access the tender documents and participate in this procurement the supplier must register (if not already done so) with:

[www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk)

The tender reference to search for is: itt\_113459 WAS-OJEU-56582

WAS-OJEU-56582 FALLS RESPONSE SERVICE PROVIDER

The deadline for responses is 14th November 2024, 12pm

Documents are not available through the Sell2Wales website

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=145155](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=145155)

(WA Ref:145155)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>