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Tender

## **Community Ear, Nose and Throat (ENT) Service**

NHS Staffordshire and Stoke-on-Trent Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-033082

Procurement identifier (OCID): ocds-h6vhtk-054e97

Published 17 June 2025, 4:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Staffordshire and Stoke-on-Trent Integrated Care Board

Stafford Education and Enterprise Park, Weston Road,

Stoke-on-Trent

ST18 0BF

#### **Contact**

Emma Hardman

#### **Email**

[emma.hardman1@nhs.net](mailto:emma.hardman1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKG23 - Stoke-on-Trent

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://staffsstoke.icb.nhs.uk>

Buyer's address

<https://staffsstoke.icb.nhs.uk/contracting-and-procurement/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://staffsstoke.icb.nhs.uk/contracting-and-procurement/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://staffsstoke.icb.nhs.uk/contracting-and-procurement/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Ear, Nose and Throat (ENT) Service

#### **II.1.2) Main CPV code**

- 85110000 - Hospital and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Midlands and Lancashire Commissioning Support Unit are issuing this Prior Information Notice on behalf of NHS Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) who are seeking expressions of interest in providing the future provision of the Community Ear, Nose and Throat (ENT) Service as the current contract is due to expire in 11th January 2026.

The notice has been issued subject to the Provider Selection Regime (PSR) regulations 2023 for the Procurement of Healthcare Services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £0.01

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

Main site or place of performance

This service will not cover the entirety of the ICB footprint i.e. will only cover the following areas of: Cannock Chase, Stafford and Surrounds, North Staffordshire, and Stoke-on-Trent.

#### **II.2.4) Description of the procurement**

The aim of the service is to provide a consultant led, community Ear, Nose and Throat (ENT) service to diagnose and treat a range of ENT conditions and manage relevant follow-up activity within the service before final discharge back to the patient's own GP, or onward referral to secondary care and audiology services where necessary.

A further aim is to provide patients with access to diagnostics and treatment and providing a 'one-stop' service, where appropriate, with the overall aim of providing a timely assessment of the needs of a patient presenting with an ENT condition who would otherwise present in a secondary care service.

The current Community Ear, Nose and Throat (ENT) Service has an annual contract value of £1,858,027

In the interest of transparency and to enable providers to know the expectations of the service a copy of the draft particulars, service specification and details of the pricing structure is available and can be requested by emailing:

[contractingrequests@staffsstoke.icb.nhs.uk](mailto:contractingrequests@staffsstoke.icb.nhs.uk).

Potentially interested parties are expected to following the process below:

##### **Phase 1 - Accreditation**

Providers must email their request for accreditation to the Provider Accreditation Inbox: [contractingrequests@staffsstoke.icb.nhs.uk](mailto:contractingrequests@staffsstoke.icb.nhs.uk). They will then receive a questionnaire to complete, which assesses their suitability based on standard criteria. The completed questionnaire is reviewed by a Provider Accreditation Panel (PAP), formed based on relevant expertise.

##### **Phase 2 - Service Specification**

Providers indicate the services they wish to offer in the accreditation questionnaire. If accredited, they must demonstrate how they will meet the relevant service specification, location requirements and fully mobilise the service by 12 Jan 26. This response is assessed for compliance, providers will receive confirmation and proceed to contract setup.

##### **Phase 3 - Contract Award**

Once accreditation and service specification assessments are successfully completed, and the provider is deemed suitable, a contract is awarded to deliver services on behalf of the ICB.

There is no guarantee of business for any provider appointed. The NHS Standard Contract will take precedent and shall be updated accordingly on an annual basis. This service is anticipated to be in place for a period of 3 years with the option to extend for up to a further 2 years period. The service shall go live from 12th January 2026, note providers appointed after this date will be provided a contract on a pro rata basis to align the overall contract period.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Contract Period is 3 years with the option of up to a further 2 year extension, to be exercised at the discretion of the authority

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 January 2026

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

12 January 2026

Local time

5:00pm

Place

Please note that a date/time has been included but, it is for the purpose of this notice only.

In accordance with the Health Care Services (Provider Selection Regime)(PSR)2023, Direct Award B, this is an unrestricted list for the purposes of patient choice, therefore providers can apply to join at anytime and applications will be considered upon receipt and not accordance with the above date and time.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Staffordshire and Stoke-on-Trent ICB

Stafford

Country

United Kingdom