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Tender

Community Ear, Nose and Throat (ENT) Service

NHS Staffordshire and Stoke-on-Trent Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-033082

Procurement identifier (OCID): ocds-h6vhtk-054e97

Published 17 June 2025, 4:54pm

Section I: Contracting authority

I.1) Name and addresses

NHS Staffordshire and Stoke-on-Trent Integrated Care Board

Stafford Education and Enterprise Park, Weston Road,

Stoke-on-Trent

ST18 0BF

Contact

Emma Hardman

Email

emma.hardman1@nhs.net

Country

United Kingdom

Region code

UKG23 - Stoke-on-Trent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://staffsstoke.icb.nhs.uk>

Buyer's address

<https://staffsstoke.icb.nhs.uk/contracting-and-procurement/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://staffsstoke.icb.nhs.uk/contracting-and-procurement/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://staffsstoke.icb.nhs.uk/contracting-and-procurement/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Ear, Nose and Throat (ENT) Service

II.1.2) Main CPV code

- 85110000 - Hospital and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Midlands and Lancashire Commissioning Support Unit are issuing this Prior Information Notice on behalf of NHS Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) who are seeking expressions of interest in providing the future provision of the Community Ear, Nose and Throat (ENT) Service as the current contract is due to expire in 11th January 2026.

The notice has been issued subject to the Provider Selection Regime (PSR) regulations 2023 for the Procurement of Healthcare Services.

II.1.5) Estimated total value

Value excluding VAT: £0.01

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

Main site or place of performance

This service will not cover the entirety of the ICB footprint i.e. will only cover the following areas of: Cannock Chase, Stafford and Surrounds, North Staffordshire, and Stoke-on-Trent.

II.2.4) Description of the procurement

The aim of the service is to provide a consultant led, community Ear, Nose and Throat (ENT) service to diagnose and treat a range of ENT conditions and manage relevant follow-up activity within the service before final discharge back to the patient's own GP, or onward referral to secondary care and audiology services where necessary.

A further aim is to provide patients with access to diagnostics and treatment and providing a 'one-stop' service, where appropriate, with the overall aim of providing a timely assessment of the needs of a patient presenting with an ENT condition who would otherwise present in a secondary care service.

The current Community Ear, Nose and Throat (ENT) Service has an annual contract value of £1,858,027

In the interest of transparency and to enable providers to know the expectations of the service a copy of the draft particulars, service specification and details of the pricing structure is available and can be requested by emailing:

contractingrequests@staffsstoke.icb.nhs.uk.

Potentially interested parties are expected to following the process below:

Phase 1 - Accreditation

Providers must email their request for accreditation to the Provider Accreditation Inbox: contractingrequests@staffsstoke.icb.nhs.uk. They will then receive a questionnaire to complete, which assesses their suitability based on standard criteria. The completed questionnaire is reviewed by a Provider Accreditation Panel (PAP), formed based on relevant expertise.

Phase 2 - Service Specification

Providers indicate the services they wish to offer in the accreditation questionnaire. If accredited, they must demonstrate how they will meet the relevant service specification, location requirements and fully mobilise the service by 12 Jan 26. This response is assessed for compliance, providers will receive confirmation and proceed to contract setup.

Phase 3 - Contract Award

Once accreditation and service specification assessments are successfully completed, and the provider is deemed suitable, a contract is awarded to deliver services on behalf of the ICB.

There is no guarantee of business for any provider appointed. The NHS Standard Contract will take precedent and shall be updated accordingly on an annual basis. This service is anticipated to be in place for a period of 3 years with the option to extend for up to a further 2 years period. The service shall go live from 12th January 2026, note providers appointed after this date will be provided a contract on a pro rata basis to align the overall contract period.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Contract Period is 3 years with the option of up to a further 2 year extension, to be exercised at the discretion of the authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 January 2026

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 January 2026

Local time

5:00pm

Place

Please note that a date/time has been included but, it is for the purpose of this notice only.

In accordance with the Health Care Services (Provider Selection Regime)(PSR)2023, Direct Award B, this is an unrestricted list for the purposes of patient choice, therefore providers can apply to join at anytime and applications will be considered upon receipt and not accordance with the above date and time.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

NHS Staffordshire and Stoke-on-Trent ICB

Stafford

Country

United Kingdom