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Tender

## **Payment Provider**

Orbit Group Limited

F02: Contract notice

Notice identifier: 2024/S 000-033044

Procurement identifier (OCID): ocds-h6vhtk-04abee

Published 14 October 2024, 4:25pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Orbit Group Limited

Garden Court, Harry Weston Road, Binley Business Park

Coventry

CV3 2SU

#### **Contact**

Mrs Barbara Hunter

#### **Email**

[Group.Tenders@orbit.org.uk](mailto:Group.Tenders@orbit.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://procontract.due-north.com>

Buyer's address

<http://www.orbit.org.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Payment Provider

Reference number

DN747257

#### **II.1.2) Main CPV code**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Orbit is looking for the provision of Payment services to include Electronic Payment Solution, including Direct Debits & Payment Cards, IVR, Open banking, Web and Virtual Terminals for all Orbit's clients.

The contract will be for a period of three (3) years until 30th July 2028, with the option to extend for up to a further six (6) years in biennial (2 year) increments (3+2+2+2) until 30th July 2034.

Contract start date TBA, Service Go-Live date is 28th July 2025.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Orbit is looking for the provision of Payment services to include Electronic Payment Solution, including Direct Debits & Payment Cards, IVR, Open banking, Web and Virtual Terminals for all Orbit's clients.

This tender opportunity is run on the e-tender procurement portal "Proactis".

Please see the following documents, on the portal, for the full requirement:

4. Specification – Payment Provider

5. Functional requirements – Payment Provider (Q4.2)

6. Non-Functional Requirements – Payment Provider (Q4.3)

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

30 July 2034

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 November 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Courts of Justice

The Strand

London

Country

United Kingdom