

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/033025-2022>

Tender

TfGM Security Service (November 2022)

Transport for Greater Manchester

F02: Contract notice

Notice identifier: 2022/S 000-033025

Procurement identifier (OCID): ocds-h6vhtk-038729

Published 22 November 2022, 1:07am

Section I: Contracting authority

I.1) Name and addresses

Transport for Greater Manchester

Transport for Greater Manchester, 2, Piccadilly Place,

Manchester

M1 3BG

Contact

Mr Imran Lobania

Email

imran.lobania@tfgm.com

Telephone

+44 1612441831

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.tfgm.com>

Buyer's address

<http://www.tfgm.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Provision of Public Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfGM Security Service (November 2022)

Reference number

DN644119

II.1.2) Main CPV code

- 75241000 - Public security services

II.1.3) Type of contract

Services

II.1.4) Short description

TfGM is looking to establish a contract for security services. These services are primarily to deliver response guarding to premises within the TfGM estate, to assist in diffusing conflict situations, deter and stop anti-social behaviour, vandalism, criminal damage, and violence, within the constraints of UK current legislation, namely the Private Security Industry Act 2001 (PSIA).

This includes utilising TfGM's civil enforcement powers through removal of the implied right of public access to our premises through issue of an 'Exclusion Notice'. There is an expectation that the supplier will work jointly with other partners, such as the police and youth engagement teams. There is also an expectation that any criminal proceedings will be supported through provision of witness statements and body camera footage and attendance at Court if required.

In addition, we need the ability, through call-off, to introduce a dedicated team of 'TravelSafe Officers' to provide patrols across the bus network and infrastructure (informed through data and analysis). This will involve customer support & reassurance, ticket/revenue inspection, security assessment/vigilance activity and support to events.

TfGM would like the Security Service supplier to deal with any incidents of trespass on TfGM property and manage evictions within 24 hours of notification/request.

TfGM also requires the successful supplier to supply high calibre security personnel to cover the front desk of our head office during out of hours times at weekday nights,

weekends, and bank holidays.

The Invitation to Tender (ITT) is available on our Procurement System ProContract. Please login to your ProContract account and search using the credentials below.

If you have not registered to ProContract you can register following this link: <https://procontract.due-north.com/Register> or search ProContract via your search engine and click on register as a supplier.

The ITT is available under the credentials:

Project ID: DN644119

Project title: TfGM Security Service (November 2022)

Organisation: Transport for Greater Manchester

II.1.5) Estimated total value

Value excluding VAT: £16,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

TfGM is looking to establish a contract for security services. These services are primarily to deliver response guarding to premises within the TfGM estate, to assist in diffusing conflict situations, deter and stop anti-social behaviour, vandalism, criminal damage, and violence, within the constraints of UK current legislation, namely the Private Security Industry Act 2001 (PSIA).

This includes utilising TfGM's civil enforcement powers through removal of the implied right of public access to our premises through issue of an 'Exclusion Notice'. There is an expectation that the supplier will work jointly with other partners, such as the police and youth engagement teams. There is also an expectation that any criminal proceedings will

be supported through provision of witness statements and body camera footage and attendance at Court if required.

In addition, we need the ability, through call-off, to introduce a dedicated team of 'TravelSafe Officers' to provide patrols across the bus network and infrastructure (informed through data and analysis). This will involve customer support & reassurance, ticket/revenue inspection, security assessment/vigilance activity and support to events.

TfGM would like the Security Service supplier to deal with any incidents of trespass on TfGM property and manage evictions within 24 hours of notification/request.

TfGM also requires the successful supplier to supply high calibre security personnel to cover the front desk of our head office during out of hours times at weekday nights, weekends, and bank holidays.

The Invitation to Tender (ITT) is available on our Procurement System ProContract. Please login to your ProContract account and search using the credentials below.

If you have not registered to ProContract you can register following this link: <https://procontract.due-north.com/Register> or search ProContract via your search engine and click on register as a supplier.

The ITT is available under the credentials:

Project ID: DN644119

Project title: TfGM Security Service (November 2022)

Organisation: Transport for Greater Manchester

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £16,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

The contract is to be for a term of 36 months and two 12 month extensions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 January 2023

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 January 2023

Local time

9:30am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Transport for Greater Manchester

Manchester

Country

United Kingdom