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Tender

## **TfGM Security Service (November 2022)**

Transport for Greater Manchester

F02: Contract notice

Notice identifier: 2022/S 000-033025

Procurement identifier (OCID): ocds-h6vhtk-038729

Published 22 November 2022, 1:07am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Greater Manchester

Transport for Greater Manchester, 2, Piccadilly Place,

Manchester

M1 3BG

#### **Contact**

Mr Imran Lobania

#### **Email**

[imran.lobania@tfgm.com](mailto:imran.lobania@tfgm.com)

#### **Telephone**

+44 1612441831

**Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.tfgm.com>

Buyer's address

<http://www.tfgm.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Provision of Public Transport

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TfGM Security Service (November 2022)

Reference number

DN644119

#### **II.1.2) Main CPV code**

- 75241000 - Public security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

TfGM is looking to establish a contract for security services. These services are primarily to deliver response guarding to premises within the TfGM estate, to assist in diffusing conflict situations, deter and stop anti-social behaviour, vandalism, criminal damage, and violence, within the constraints of UK current legislation, namely the Private Security Industry Act 2001 (PSIA).

This includes utilising TfGM's civil enforcement powers through removal of the implied right of public access to our premises through issue of an 'Exclusion Notice'. There is an expectation that the supplier will work jointly with other partners, such as the police and youth engagement teams. There is also an expectation that any criminal proceedings will be supported through provision of witness statements and body camera footage and attendance at Court if required.

In addition, we need the ability, through call-off, to introduce a dedicated team of 'TravelSafe Officers' to provide patrols across the bus network and infrastructure (informed through data and analysis). This will involve customer support & reassurance, ticket/revenue inspection, security assessment/vigilance activity and support to events.

TfGM would like the Security Service supplier to deal with any incidents of trespass on TfGM property and manage evictions within 24 hours of notification/request.

TfGM also requires the successful supplier to supply high calibre security personnel to cover the front desk of our head office during out of hours times at weekday nights, weekends, and bank holidays.

The Invitation to Tender (ITT) is available on our Procurement System ProContract. Please login to your ProContract account and search using the credentials below.

If you have not registered to ProContract you can register following this link: <https://procontract.due-north.com/Register> or search ProContract via your search engine and click on register as a supplier.

The ITT is available under the credentials:

Project ID: DN644119

Project title: TfGM Security Service (November 2022)

Organisation: Transport for Greater Manchester

### **II.1.5) Estimated total value**

Value excluding VAT: £16,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

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Organisation: Transport for Greater Manchester

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £16,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract is to be for a term of 36 months and two 12 month extensions

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section III. Legal, economic, financial and technical information**

## **III.2) Conditions related to the contract**

### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 January 2023

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

17 January 2023

Local time

9:30am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport for Greater Manchester

Manchester

Country

United Kingdom