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Award

Medical Interoperability Gateway (MIG) - Hertfordshire and West Essex Integrated Care Board

NHS Hertfordshire and West Essex Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-032983

Procurement identifier (OCID): ocids-h6vhtk-0399c7

Published 7 November 2023, 6:01pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Medical Interoperability Gateway (MIG) - Hertfordshire and West Essex Integrated Care Board

Reference number

ACE-0669-2023-HWE

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this Notice is to inform the market of the intention of NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to award a contract to its incumbent provider, Healthcare Gateway, to continue to deliver the Medical Interoperability Gateway (MIG) across the Hertfordshire and West Essex Integrated Care Board (HWE ICB). The proposed new contract will start on 1st January 2024 and will end on 31st December 2024. The value of the new contract is £298,331.57 (inclusive of VAT).

A contract award notice was published confirming the previous award of services to 31st May 2023 (reference 2023/S 000-022904).

The total cumulative spend since the contract started is £800,339.62 (inclusive of VAT and excluding the value of this new proposed contract).

The Shared Care Record (ShCR) is used across the Integrated Care System (ICS) to facilitate the sharing of clinical information for the purposes of direct care. Primary Care data from our GP Practices was one of the first datasets that the ICB enabled into the ShCR. This is done via the Healthcare Gateway Medical Interoperability Gateway (MIG) which presents the key GP data into the ShCR for others to see. It is a critical data stream which is evidenced by the high usage data across all datasets being provided by the MIG with an average of over 800,000 transactions per month.

We have undertaken some research into other solutions and have concluded that the MIG is the only available tool which facilitates the sharing of GP data in the way in which it is required. There is no other product currently that offers the functionality and service provision of the MIG. Findings have identified that switching to an alternative provision could result in significant degradation of service and less access to data than we currently surface within the ShCR.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £298,331.57

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire
- UKH35 - West Essex

II.2.4) Description of the procurement

The purpose of this Notice is to inform the market of the intention of NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to award a contract to its incumbent provider, Healthcare Gateway, to continue to deliver the Medical Interoperability Gateway (MIG) across the Hertfordshire and West Essex Integrated Care Board (HWE ICB). The proposed new contract will start on 1st January 2024 and will end on 31st December 2024. The value of the new contract is £298,331.57 (inclusive of VAT).

Prior to the incorporation of HWE ICB, Herts Valleys CCG and West Essex CCG had used the tool prior to the ShCR to facilitate sharing of GP information with other providers via a web portal version of the software as well as direct integration. The MIG contracts were previously held by the CCGs on account of the Healthcare Gateway MIG being a niche supplier. A contract award notice was published confirming the previous award of services to 31st May 2023 (reference 2023/S 000-022904).

The total cumulative spend since the contract started is £800,339.62 (inclusive of VAT and excluding the value of this new proposed contract).

The Shared Care Record (ShCR) is used across the Integrated Care System (ICS) to facilitate the sharing of clinical information for the purposes of direct care. Primary Care data from our GP Practices was one of the first datasets that the ICB enabled into the ShCR. This is done via the Healthcare Gateway Medical Interoperability Gateway (MIG) which presents the key GP data into the ShCR for others to see. It is a critical data stream which is evidenced by the high usage data across all datasets being provided by the MIG with an average of over 800,000 transactions per month.

Further to the publication of the previous notice, the ICB has undertaken some research into other solutions and have concluded that the MIG continues to be the only available tool which facilitates the sharing of GP data in the way in which it is required. There is no other product currently that offers the functionality and service provision of the MIG. Findings have identified that switching to an alternative provision could result in significant degradation of service and less access to data than we currently surface within the ShCR. On this basis, we consider Healthcare Gateway to be the only technically capable supplier.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In line with best practice, the Authority will observe a voluntary 10-day standstill period prior to concluding the contract with Healthcare Gateway.

Therefore, the contract conclusion date identified within this Notice is the date on which the proposal completed internal governance approvals.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The Shared Care Record (ShCR) is used across the Integrated Care System (ICS) to facilitate the sharing of clinical information for the purposes of direct care. Primary Care data from our GP Practices was one of the first datasets that the ICB enabled into the ShCR. This is done via the Healthcare Gateway Medical Interoperability Gateway (MIG) which presents the key GP data into the ShCR for others to see. It is a critical data stream which is evidenced by the high usage data across all datasets being provided by the MIG with an average of over 800,000 transactions per month.

The ICB has undertaken some research into other solutions and have concluded that the MIG continues to be the only available tool which facilitates the sharing of GP data in the way in which it is required. There is no other product currently that offers the functionality and service provision of the MIG. Findings have identified that switching to an alternative provision could result in significant degradation of service and less access to data than the ICB currently surface within the ShCR. On this basis, we consider Healthcare Gateway to be the only technically capable supplier.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022904](#)

Section V. Award of contract/concession

Title

Medical Interoperability Gateway (MIG)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

3 November 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Healthcare Gateway Limited

Fulford Grange, Micklefield Lane, Rawdon

Leeds

LS19 6BA

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £298,331.57

V.2.5) Information about subcontracting

The contract/lot/concession is likely to be subcontracted

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>