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Tender

ID 4495113 - DfE - TOURISM NI - TOURISM BUSINESS HUB AND WEBSITE SUPPORT MAINTENANCE AND DEVELOPMENT

Tourism NI

F02: Contract notice

Notice identifier: 2023/S 000-032971

Procurement identifier (OCID): ocds-h6vhtk-04168f

Published 7 November 2023, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

Tourism NI

Floors 10-12, Linum Chambers, Bedford Square, Bedford Street

BELFAST

BT2 7ES

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4495113 - DfE - TOURISM NI - TOURISM BUSINESS HUB AND WEBSITE SUPPORT MAINTENANCE AND DEVELOPMENT

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Tourism Northern Ireland (TNI) is responsible for the development of tourism and the marketing of Northern Ireland as a tourist destination to domestic tourists, from within Northern Ireland, and to visitors from the Republic of Ireland. Underpinning Tourism NI's key priorities is a Transformation Programme, including an organisation restructure and the ongoing development of a secure, cloud-based IT infrastructure. Tourism NI wish to procure a contract for the support, maintenance, licencing and development of our current corporate and industry website, tourismni.com. The website requires to operate on Optimizely (previously Episerver) Content Management System (CMS) and requires full integration with Microsoft Dynamics Customer Relationship Management (CRM) System and software applications to deliver the functionality as detailed in this specification. TNI would like to procure a platform-as-a-service with out of the box functionality that only requires implementation and training to empower Tourism NI staff to utilise this functionality. The initial contract period is for 3 years with 1 further optional extension period of up to 2 years. Please refer to the document entitled "ID 4495113 – Specification" for full details of the requirement.

II.1.5) Estimated total value

Value excluding VAT: £1,666,667

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48600000 - Database and operating software package
- 48800000 - Information systems and servers
- 48780000 - System, storage and content management software package
- 72212780 - System, storage and content management software development services
- 72212783 - Content management software development services
- 48612000 - Database-management system
- 72212600 - Database and operating software development services
- 72212610 - Database software development services
- 72212224 - Web page editing software development services
- 72212213 - Operating system enhancement software development services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Tourism Northern Ireland (TNI) is responsible for the development of tourism and the marketing of Northern Ireland as a tourist destination to domestic tourists, from within Northern Ireland, and to visitors from the Republic of Ireland. Underpinning Tourism NI's key priorities is a Transformation Programme, including an organisation restructure and the ongoing development of a secure, cloud-based IT infrastructure. Tourism NI wish to procure a contract for the support, maintenance, licencing and development of our current corporate and industry website, tourismni.com. The website requires to operate on Optimizely (previously Episerver) Content Management System (CMS) and requires full integration with Microsoft Dynamics Customer Relationship Management (CRM) System and software applications to deliver the functionality as detailed in this specification. TNI would like to procure a platform-as-a-service with out of the box functionality that only requires implementation and training to empower Tourism NI staff to utilise this functionality. The initial contract period is for 3 years with 1 further optional extension period of up to 2 years. Please refer to the document entitled "ID 4495113 –

Specification” for full details of the requirement.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,666,667

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

This Contract is for an initial period of 3 years with 1 further optional extension period of up to 2 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

: This Contract is for an initial period of 3 years with 1 further optional extension period of up to 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 December 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 11 March 2024

IV.2.7) Conditions for opening of tenders

Date

12 December 2023

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: This contract will potentially be due to be re-procured after the initial contract period and/or following any extensions

VI.3) Additional information

Contract Monitoring. . Contract monitoring: the successful contractor's performance on the contract will be regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in construction and procurement delivery (CPD) for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, this may be considered grounds for termination of the contract at your expense as provided for in the Conditions of Contract. In lieu of termination, CPD may issue a Notice of Written Warning or a Notice of Unsatisfactory Performance. A supplier in receipt of multiple Notices of Written Warning or a Notice of Unsatisfactory Performance may, in accordance with The Public Contracts Regulations 2015 (as amended), be excluded from future public procurement competitions for a period of. up to three years.. . . Insert appropriate reservations of rights and disclaimers of liability here consider - e.g.. . "The Authority expressly reserves the rights:. . (I). not to award any contract as a result of the procurement process commenced by publication of this notice;. (II). to make whatever changes it may see fit to the content and structure of the tendering Competition;. (III). to award (a) contract(s) in respect of any part(s) of the [services] covered by this notice; and. (IV). to award contract(s) in stages.. . and in no circumstances will the Authority be liable for any costs incurred by candidates

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 (as amended) and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.