

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032963-2025>

Contract

ITSM Software and Licences - S504673

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032963

Procurement identifier (OCID): ocds-h6vhtk-054e4d

Published 17 June 2025, 1:43pm

Scope

Reference

PA00003010

Description

TSM Software and licences to be used for external customers to increase productivity and customer self service options.

Contract 1

Supplier

- Kaseya International (UK) Limited

Contract value

- £34,500 excluding VAT
- £41,400 including VAT

Below the relevant threshold

Date signed

1 June 2025

Contract dates

- 2 June 2025 to 30 November 2027
- 2 years, 5 months, 29 days

Main procurement category

Goods

CPV classifications

- 30200000 - Computer equipment and supplies
-

Procedure

Procedure type

Below threshold - unknown

Supplier

Kaseya International (UK) Limited

5 Churchill Place, 10th Floor

London

E14 5HU

United Kingdom

Email: Billing@Kaseya.com

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government