

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032953-2025>

Tender

## Helpdesk and RMM System

UNITY SCHOOLS PARTNERSHIP

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032953

Procurement identifier (OCID): ocds-h6vhtk-04e88d ([view related notices](#))

Published 17 June 2025, 1:38pm

## Scope

### Description

The Academy Trust wishes to appoint a Supplier to provide the Helpdesk and RMM System Requirements as outlined in the ITT.

The solution needs to meet our needs now (based on 40 schools plus HQ/ Satellite offices and associated devices), but it also needs to be able to grow.

### Total value (estimated)

- £600,000 including VAT

Above the relevant threshold

### Contract dates (estimated)

- 24 October 2025 to 23 October 2028

- Possible extension to 23 October 2030
- 5 years

Description of possible extension:

Two 12 month extension options

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UKC - North East (England)
  - UKD - North West (England)
  - UKE - Yorkshire and the Humber
  - UKF - East Midlands (England)
  - UKG - West Midlands (England)
  - UKH - East of England
  - UKI - London
  - UKJ - South East (England)
  - UKK - South West (England)
-

## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

---

## **Submission**

### **Tender submission deadline**

30 July 2025, 11:00pm

### **Submission address and any special instructions**

As per ITT please email the completed documents to [procurement@unitySP.co.uk](mailto:procurement@unitySP.co.uk)

For more details on Unity please see <https://www.unitysp.co.uk/our-schools/>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

4 August 2025

## Recurring procurement

Publication date of next tender notice (estimated): 17 August 2030

---

## Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Cost	40%

---

## Other information

### Conflicts assessment prepared/revised

Yes

---

## Procedure

### Procedure type

Open procedure

---

## Documents

### Associated tender documents

[Invitation to Tender V3.docx](#)

---

### Contracting authority

#### UNITY SCHOOLS PARTNERSHIP

- Companies House: 07400386
- Public Procurement Organisation Number: PQMM-6243-VZQT

Unity Schools Partnership Offices Unit B

Haverhill

CB9 8QP

United Kingdom

Email: [Procurement@unitysp.co.uk](mailto:Procurement@unitysp.co.uk)

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government