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Tender

Helpdesk and RMM System

UNITY SCHOOLS PARTNERSHIP

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032953

Procurement identifier (OCID): ocds-h6vhtk-04e88d ([view related notices](#))

Published 17 June 2025, 1:38pm

Scope

Description

The Academy Trust wishes to appoint a Supplier to provide the Helpdesk and RMM System Requirements as outlined in the ITT.

The solution needs to meet our needs now (based on 40 schools plus HQ/ Satellite offices and associated devices), but it also needs to be able to grow.

Total value (estimated)

- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 24 October 2025 to 23 October 2028

- Possible extension to 23 October 2030
- 5 years

Description of possible extension:

Two 12 month extension options

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
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Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

30 July 2025, 11:00pm

Submission address and any special instructions

As per ITT please email the completed documents to procurement@unitySP.co.uk

For more details on Unity please see <https://www.unitysp.co.uk/our-schools/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 August 2025

Recurring procurement

Publication date of next tender notice (estimated): 17 August 2030

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Cost	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[Invitation to Tender V3.docx](#)

Contracting authority

UNITY SCHOOLS PARTNERSHIP

- Companies House: 07400386
- Public Procurement Organisation Number: PQMM-6243-VZQT

Unity Schools Partnership Offices Unit B

Haverhill

CB9 8QP

United Kingdom

Email: Procurement@unitysp.co.uk

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government