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Tender

A Multi Provider Framework Agreement for Integrated Service Providers (ISP) and the Provision of Member Data Services Primarily in Support of the Local Government Pension Scheme

NORFOLK COUNTY COUNCIL

City of Bradford Metropolitan District Council (as Administering Authority of the West Yorkshire Pension Fund)

City of Wolverhampton Council (As Administering Authority of West Midlands Pension Fund)

Cheshire West and Chester Council (As Administering Authority for Cheshire Pension Fund)

Essex County Council (As Administering Authority of the Essex Pension Fund)

Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC)

Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund)

Wirral Council (as Administering Authority of the Merseyside Pension Fund)

F02: Contract notice

Notice identifier: 2023/S 000-032948

Procurement identifier (OCID): ocds-h6vhtk-03b543

Published 7 November 2023, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

NORFOLK COUNTY COUNCIL

Martineau Lane

NORWICH

NR1 2DH

Contact

Julie Ward

Email

sourcingteam@norfolk.gov.uk

Telephone

+44 1603224320

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.norfolk.gov.uk>

Buyer's address

[https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles.](https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles)

I.1) Name and addresses

City of Bradford Metropolitan District Council (as Administering Authority of the West Yorkshire Pension Fund)

Bradford

Email

pensions@wypf.org.uk

Country

United Kingdom

Region code

UKE41 - Bradford

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.wypf.org.uk>

I.1) Name and addresses

City of Wolverhampton Council (As Administering Authority of West Midlands Pension Fund)

Wolverhampton

Email

pensionfundenquiries@wolverhampton.gov.uk

Country

United Kingdom

Region code

UKG39 - Wolverhampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.wmpfonline.com/pensionsportal>

I.1) Name and addresses

Cheshire West and Chester Council (As Administering Authority for Cheshire Pension Fund)

Ellesmere Port

Email

pensions@cheshirewestandchester.gov.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.cheshirepensionfund.org>

I.1) Name and addresses

Essex County Council (As Administering Authority of the Essex Pension Fund)

Chelmsford

Email

pensionenquiries@essex.gov.uk

Country

United Kingdom

Region code

UKH3 - Essex

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://essexpensionfund.co.uk>

I.1) Name and addresses

Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC)

Belfast

Email

info@nilgosc.org.uk

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://nilgosc.org.uk>

I.1) Name and addresses

Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund)

Droylsden

Email

mail@gmpf.org.uk

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.gmpf.org.uk>

I.1) Name and addresses

Wirral Council (as Administering Authority of the Merseyside Pension Fund)

Liverpool

Email

mpfadmin@wirral.gov.uk

Country

United Kingdom

Region code

UKD72 - Liverpool

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.mpfmembers.org.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>.

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

A Multi Provider Framework Agreement for Integrated Service Providers (ISP) and the Provision of Member Data Services Primarily in Support of the Local Government Pension Scheme

Reference number

NCCT42646

II.1.2) Main CPV code

- 66520000 - Pension services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council (As Administering Authority of the Norfolk Pension Fund), on its own behalf and on behalf of the Authorities listed in this notice wish to establish a multi-lot, multi-provider framework agreement for the provision of Integrated Service Providers and Member data Services to be available to all LGPS Funds and other bodies as defined in the Find a Tender Contract Notice.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Integrated Service Providers (ISP)

Lot No

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Suppliers must be able to deliver a fully compliant, functional, operational and audited always-on Integrated Service Provider solution for connection to the Pension Dashboard MaPS digital architecture and eco system.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Address Tracing and Correction Services

Lot No

2

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of UK address tracing and address correction services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Mortality Screening Services

Lot No

3

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of mortality screening services for deaths registered in the UK.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Overseas Address Tracing and Correction Services

Lot No

4

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of overseas address tracing and address correction services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Overseas Proof of Life and Mortality Screening Services

Lot No

5

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To provide proof of life checks to be carried out, and/ or provide mortality screening services for deaths registered overseas.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Bank Account Verification

Lot No

6

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To provide verification of members bank account details in real-time.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Data Quality Reporting for Pensions Dashboard Readiness

Lot No

7

II.2.2) Additional CPV code(s)

- 66523100 - Pension fund administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To Provide data quality and/or dashboard readiness services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-008398](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 December 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 December 2023

Local time

2:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

In addition to those listed above, the framework may also be used by:

- any LGPS administering authorities as defined in the Local Government Pension Scheme Regulations 2013 (SI 2013/2356) (as amended) including the firefighters' pension scheme and police pension schemes and any of their participating employing authorities, or in relation to the LGPS in Scotland, any administering authority and any of their scheme employers as defined in the Local Government Pension Scheme (Scotland) Regulations 2018 (SSI 2018/141) (as amended);
- NILGOSC in Northern Ireland and employing authorities as defined in the Local Government Pension Scheme Regulations (Northern Ireland) 2014 SRNI/188 (as amended)
- the Board of the Pension Protection Fund (<http://www.pensionprotectionfund.org.uk>)
- any other administering authority or organisation of a public sector pension scheme or any public sector body or that requires pension related services;
- any common asset pool or collective investment vehicle established by or on behalf of an administering authority or group of administering authorities; or

any bodies, organisations or companies established by them for the purpose of operating on a collective basis.

VI.4) Procedures for review

VI.4.1) Review body

Nplaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council has decided to incorporate a standstill period at the point when information on the proposed award of the contract is communicated to tenderers. The standstill period, which will be for a minimum of ten calendar days, provides time for unsuccessful tenders to challenge the award decision before the Contract is entered into. Aggrieved parties who have been harmed or are at risk of harm by any breach of the Council's obligations may take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.