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Contract

## **SC220098 Community Mental Health and Wellbeing Service (Live Well Kent and Medway)**

Kent County Council

F03: Contract award notice

Notice identifier: 2022/S 000-032934

Procurement identifier (OCID): ocids-h6vhtk-03333c

Published 21 November 2022, 11:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

County Hall

Maidstone

ME14 1XQ

#### **Contact**

Mrs Keri Spring

#### **Email**

[keri.spring@kent.gov.uk](mailto:keri.spring@kent.gov.uk)

#### **Telephone**

+44 3000412851

#### **Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

SC220098 Community Mental Health and Wellbeing Service (Live Well Kent and Medway)

Reference number

DN607017

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area
- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £34,209,360

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

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#### Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 2: Medway and Swale Health and Care Partnership Area

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

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Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

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The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3: West Kent Health and Care Partnership Area

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

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Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

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The procurement process KCC undertook to procure the required services was a



Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4: East Kent Health and Care Partnership Area

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

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The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Management of 24hr Telephone and Online Support

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

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The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-011423](#)

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## **Section V. Award of contract**

### **Contract No**

SC220098

### **Lot No**

1, 4 & 5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Porchlight

Canterbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £19,852,249.55

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## **Section V. Award of contract**

### **Contract No**

SC220098

### **Lot No**

2 & 3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

The Shaw Trust

Oldbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £14,357,110.45

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Kent County Council

Maidstone

Country

United Kingdom