

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032934-2022>

Contract

SC220098 Community Mental Health and Wellbeing Service (Live Well Kent and Medway)

Kent County Council

F03: Contract award notice

Notice identifier: 2022/S 000-032934

Procurement identifier (OCID): ocds-h6vhtk-03333c

Published 21 November 2022, 11:50am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

County Hall

Maidstone

ME14 1XQ

Contact

Mrs Keri Spring

Email

keri.spring@kent.gov.uk

Telephone

+44 3000412851

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC220098 Community Mental Health and Wellbeing Service (Live Well Kent and Medway)

Reference number

DN607017

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area
- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £34,209,360

II.2) Description

II.2.1) Title

Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area
- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Medway and Swale Health and Care Partnership Area

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and

reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area
- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: West Kent Health and Care Partnership Area

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area
- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4: East Kent Health and Care Partnership Area

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area

- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5: Management of 24hr Telephone and Online Support

Lot No

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council (KCC), NHS Kent & Medway Integrated Care Board (ICB) and Medway Council worked in partnership to award an integrated Community Mental Health and Wellbeing service.

Key aims of the service are to; aid recovery and prevent relapse, improve health and social care outcomes for individuals with poor mental health and wellbeing, prevent suicide and reduce the stigma of mental illness.

The vision for the service is to keep people well and provide a holistic offer of support for individuals living with and without a mental health diagnosis, in line with national and local guidance and protocols.

The service will provide person centred support which champions mental wellbeing within communities.

The service will be delivered by a Strategic Partner model with a diverse network of providers (Delivery Network).

There are five separate contracts (Lots) as shown below:

Health and Care Partnership Area Lots:

- Lot 1: Dartford, Gravesham, and Swanley Health and Care Partnership Area
- Lot 2: Medway and Swale Health and Care Partnership Area
- Lot 3: West Kent Health and Care Partnership Area
- Lot 4: East Kent Health and Care Partnership Area

Kent and Medway Wide Service Specific Lot:

- Lot 5: Management of 24hr Telephone and Online Support

The Contracts will commence on 1 April 2023 and will run for a period of three years (expiring 31 March 2026), with the option for one extension of up to two years at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The procurement process KCC undertook to procure the required services was a Competitive Procedure with Negotiation. This procurement was run under the light touch regime.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-011423](#)

Section V. Award of contract

Contract No

SC220098

Lot No

1, 4 & 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 October 2022

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Porchlight

Canterbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £19,852,249.55

Section V. Award of contract

Contract No

SC220098

Lot No

2 & 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 October 2022

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Shaw Trust

Oldbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £14,357,110.45

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

Country

United Kingdom