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Contract

## **Provision of security services solution**

2Gether Support Solutions Limited

F03: Contract award notice

Notice identifier: 2025/S 000-032932

Procurement identifier (OCID): ocds-h6vhtk-04c9e2

Published 17 June 2025, 12:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

2Gether Support Solutions Limited

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

#### **Contact**

Senior Category Manager - Estates and Facilities (C298122)

#### **Email**

[2gether.2getherprocurement@nhs.net](mailto:2gether.2getherprocurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ44 - East Kent

**Internet address(es)**

Main address

<https://www.2gethersupportsolutions.org/>

Buyer's address

<https://www.2gethersupportsolutions.org/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of security services solution

Reference number

C298122

**II.1.2) Main CPV code**

- 79710000 - Security services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

2gether Support Solutions Ltd. (herein referred to as "our" or "us" or "we") was formed in April 2018 as a new, wholly owned subsidiary company of one of the largest NHS

Foundation Trusts in the UK, East Kent Hospitals University NHS Foundation Trust (the "Trust"). We provide essential support services to the Trust, from facilities and property management to catering, procurement and portering.

We are intending to appoint a professional, competent and suitably experienced provider to deliver an effective security services solution across our core customer's hospitals sites on an all year round basis. The contract shall commence from 1st July 2025.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services
- 79711000 - Alarm-monitoring services
- 75241000 - Public security services
- 79714000 - Surveillance services
- 79715000 - Patrol services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ44 - East Kent

#### **II.2.4) Description of the procurement**

2gether Support Solutions Ltd. (herein referred to as "our" or "us" or "we") was formed in April 2018 as a new, wholly owned subsidiary company of one of the largest NHS Foundation Trusts in the UK, East Kent Hospitals University NHS Foundation Trust (the "Trust"). We provide essential support services to the Trust, from facilities and property management to catering, procurement and portering.

We are intending to appoint a professional, competent and suitably experienced provider to deliver an effective security services solution across our core customer's hospitals sites on an all year round basis. The contract shall commence from 1st July 2025.

### **II.2.5) Award criteria**

Quality criterion - Name: Service quality / Weighting: 30

Quality criterion - Name: Capability and capacity / Weighting: 25

Quality criterion - Name: Social value / Weighting: 10

Quality criterion - Name: Value for money / Weighting: 5

Cost criterion - Name: Commercials / Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Subject to overall service performance and earlier termination in accordance with the contract's terms and conditions, there may be a formal option to extend the contract by a further twelve (12) months, with this being reviewed by the Contracting Authority no later than six (6) months prior to the third anniversary of the contract's commencement date.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-041091](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Assist Services Group Ltd

Unit B Ascensis Tower, Juniper Drive, Battersea Reach

London

SW18 1AY

Email

[info@assistsecurity.co.uk](mailto:info@assistsecurity.co.uk)

Country

United Kingdom

NUTS code

- UKL - Wales

National registration number

02231601

Internet address

<https://assistsecurity.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £8,654,825

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This contract award decision has been made as per the Contracting Authority's governance processes.

No declared conflicts or potential conflicts of interest of the individuals making the decision were identified.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

East Kent Hospitals University NHS Foundation Trust

Trust Headquarters, Kent and Canterbury Hospital, Ethelbert Road

Canterbury

CT1 3NG

Country

United Kingdom

Internet address

<https://www.ekhufnhs.uk>

#### **VI.4.2) Body responsible for mediation procedures**

2Gether Support Solutions Limited

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

Country

United Kingdom

Internet address

<https://www.2gettersupportsolutions.org/>

**VI.4.4) Service from which information about the review procedure may be obtained**

2Gether Support Solutions Limited

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

Country

United Kingdom

Internet address

<https://www.2gettersupportsolutions.org/>