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Contract

Provision of security services solution

2Gether Support Solutions Limited

F03: Contract award notice

Notice identifier: 2025/S 000-032932

Procurement identifier (OCID): ocds-h6vhtk-04c9e2

Published 17 June 2025, 12:57pm

Section I: Contracting authority

I.1) Name and addresses

2Gether Support Solutions Limited

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

Contact

Senior Category Manager - Estates and Facilities (C298122)

Email

2gether.2getherprocurement@nhs.net

Country

United Kingdom

Region code

UKJ44 - East Kent

Internet address(es)

Main address

<https://www.2gethersupportsolutions.org/>

Buyer's address

<https://www.2gethersupportsolutions.org/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of security services solution

Reference number

C298122

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

2gether Support Solutions Ltd. (herein referred to as "our" or "us" or "we") was formed in April 2018 as a new, wholly owned subsidiary company of one of the largest NHS

Foundation Trusts in the UK, East Kent Hospitals University NHS Foundation Trust (the "Trust"). We provide essential support services to the Trust, from facilities and property management to catering, procurement and portering.

We are intending to appoint a professional, competent and suitably experienced provider to deliver an effective security services solution across our core customer's hospitals sites on an all year round basis. The contract shall commence from 1st July 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79713000 - Guard services
- 79711000 - Alarm-monitoring services
- 75241000 - Public security services
- 79714000 - Surveillance services
- 79715000 - Patrol services

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

II.2.4) Description of the procurement

2gether Support Solutions Ltd. (herein referred to as "our" or "us" or "we") was formed in April 2018 as a new, wholly owned subsidiary company of one of the largest NHS Foundation Trusts in the UK, East Kent Hospitals University NHS Foundation Trust (the "Trust"). We provide essential support services to the Trust, from facilities and property management to catering, procurement and portering.

We are intending to appoint a professional, competent and suitably experienced provider to deliver an effective security services solution across our core customer's hospitals sites on an all year round basis. The contract shall commence from 1st July 2025.

II.2.5) Award criteria

Quality criterion - Name: Service quality / Weighting: 30

Quality criterion - Name: Capability and capacity / Weighting: 25

Quality criterion - Name: Social value / Weighting: 10

Quality criterion - Name: Value for money / Weighting: 5

Cost criterion - Name: Commercials / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Subject to overall service performance and earlier termination in accordance with the contract's terms and conditions, there may be a formal option to extend the contract by a further twelve (12) months, with this being reviewed by the Contracting Authority no later than six (6) months prior to the third anniversary of the contract's commencement date.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-041091](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 June 2025

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Assist Services Group Ltd

Unit B Ascensis Tower, Juniper Drive, Battersea Reach

London

SW18 1AY

Email

info@assistsecurity.co.uk

Country

United Kingdom

NUTS code

- UKL - Wales

National registration number

02231601

Internet address

<https://assistsecurity.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £8,654,825

Section VI. Complementary information

VI.3) Additional information

This contract award decision has been made as per the Contracting Authority's governance processes.

No declared conflicts or potential conflicts of interest of the individuals making the decision were identified.

VI.4) Procedures for review

VI.4.1) Review body

East Kent Hospitals University NHS Foundation Trust

Trust Headquarters, Kent and Canterbury Hospital, Ethelbert Road

Canterbury

CT1 3NG

Country

United Kingdom

Internet address

<https://www.ekhuft.nhs.uk>

VI.4.2) Body responsible for mediation procedures

2Gether Support Solutions Limited

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

Country

United Kingdom

Internet address

<https://www.2gethersupportsolutions.org/>

VI.4.4) Service from which information about the review procedure may be obtained

2Gether Support Solutions Limited

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

Country

United Kingdom

Internet address

<https://www.2gethersupportsolutions.org/>