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Tender

Dynamics Support, Development & System Integration

Social Care Wales

F02: Contract notice

Notice identifier: 2023/S 000-032922

Procurement identifier (OCID): ocds-h6vhtk-04166d

Published 7 November 2023, 12:57pm

Section I: Contracting authority

I.1) Name and addresses

Social Care Wales

South Gate House,

Cardiff

CF10 1EW

Email

Procurement@socialcare.wales

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.socialcare.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0289

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.sell2wales.gov.wales>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.sell2wales.gov.wales>

I.4) Type of the contracting authority

Other type

Welsh Government Sponsored Body

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dynamics Support, Development & System Integration

II.1.2) Main CPV code

- 72600000 - Computer support and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Care Wales are seeking to appoint a suitably skilled supplier or consortium to provide maintenance (and BAU support), 3rd tier support and integrated system development. Within the proposed service scope Social Care Wales identify the following sub-services: Dynamics 365 (Carreg) & Marketing, Analytics & Reporting, API Integration, Single Sign On (B2C) and Machine Learning / AI. Please see ITT for full specification.

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48781000 - System management software package
- 48600000 - Database and operating software package
- 48610000 - Database systems
- 48611000 - Database software package

- 48612000 - Database-management system
- 72212600 - Database and operating software development services
- 72212610 - Database software development services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72610000 - Computer support services
- 72611000 - Technical computer support services
- 35710000 - Command, control, communication and computer systems
- 48900000 - Miscellaneous software package and computer systems
- 72212900 - Miscellaneous software development services and computer systems
- 72514200 - Facilities management services for computer systems development
- 72514300 - Facilities management services for computer systems maintenance

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

A dynamics 3rd tier support?, database development, system integration and maintenance (BAU support)? contract opportunity.

The project will be carried out by open tender with an award date of February 2024, and go live date of April 2024. The full timetable for the project is contained in the contract notice.

There is an estimated budget of GBP 2,400,000 (inclusive of any applicable VAT) agreed for this tender across the full contract term. (6 years).

Please see the attached contract notice for further information and detail of the procurement process and Social Care Wales.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Cost criterion - Name: Price / Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

The initial contract term will run for 36 months with a possibility of being extended for up to a further 36 months, up to a total period of 72 months (6 years). A break clause will be inserted following the initial 36 month term, which Social Care Wales reserves the right to not enact.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 December 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=136222.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.sell2wales.gov.wales/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(WA Ref:136222)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom