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Contract

Invitation to Tender for Security Services at Wirral Community Health & Care NHS Foundation Trust

Wirral Community NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-032921

Procurement identifier (OCID): ocds-h6vhtk-04aba2

Published 14 October 2024, 10:21am

Section I: Contracting authority

I.1) Name and addresses

Wirral Community NHS Foundation Trust

St Catherine's Health Centre, Derby Road

Birkenhead, Wirral

CH42 0LQ

Contact

Mr Chris Vbranch

Email

chris.vbranch@nhs.net

Telephone

+44 1515142888

Country

United Kingdom

Region code

UKD74 - Wirral

Internet address(es)

Main address

<http://www.wirralct.nhs.uk/>

Buyer's address

<http://www.wirralct.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Invitation to Tender for Security Services at Wirral Community Health & Care NHS Foundation Trust

Reference number

DN677898

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Wirral Community Health & Care NHS Foundation Trust is committed to promoting and improving a safe and secure environment for those who work in or use the NHS so that the highest standards of clinical care can be made available to patients and a secure working environment for staff. A successful bidder will be expected to assist the Trust to meet its strategic and operational objectives.

Wirral Community Health & Care NHS Foundation Trust community services throughout Wirral Cheshire East and St Helens and Knowsley. A number of those services are delivered from Trust controlled premises, including St Catherine's Health Centre, Victoria Central Health Centre, Eastham Clinic. The nature of these services requires the presence of a physical security presence that will assist in ensuring the staff, patients, visitors and members of the public remain safe. The locations for which security cover is required are detailed in the specification.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,401,684

II.2) Description

II.2.2) Additional CPV code(s)

- 75241000 - Public security services
- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKD74 - Wirral

II.2.4) Description of the procurement

The proposed procurement is to ensure that the proper elements and commitments are in place to provide consistent and reliable security services to the Trust.

The goal of the procurement is the protection of life and property and the preservation of good order on Trust premises

The Trust required assurances from the successful supplier that it can:

- Maintain the safety of all persons, and their belongings, on the Customer Site(s). This includes the protection of patients, staff, service providers and visitors against violent acts or abuse;
- Protect the Customer Site(s) and property of the Customer, staff, patients and visitors against theft, vandalism, malicious tampering and criminal damage
- Ensure only bona fide visitors are allowed access to the Customer Site(s). This includes restricting access of undesirable persons to the Customer Site(s) in general and restricting access to sensitive areas to authorised personnel only;
- Contribute to creating a pro-security culture within the Customer
- Attend all incidents within set timescales to ensure that potential damage to life and limb and property as a result of fire etc., especially out of hours is minimised

II.2.5) Award criteria

Quality criterion - Name: Security Operations & Technical Service / Weighting: 17.50

Quality criterion - Name: Car Parking Patrols / Weighting: 5

Quality criterion - Name: Implementation / Weighting: 5

Quality criterion - Name: Contract Management / Weighting: 5.00

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Interview / Weighting: 10

Quality criterion - Name: Innovation / Weighting: 7.50

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2018/S 204-465514](#)

Section V. Award of contract

Contract No

DN677898

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 August 2024

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 16

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Arrowe Security Services Ltd

14 Badger Way North Cheshire Trading Estate

Prenton

CH433HQ

Email

p.bettley@arrowesecuritysystems.co.uk

Country

United Kingdom

NUTS code

- UKD74 - Wirral

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,401,684

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

WC2A 2LL

Country

United Kingdom