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Planning

Electrical and Mechanical Servicing for all Hot Water & Heating Service Assets & Associated Plant

Norfolk County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032873

Procurement identifier (OCID): ocds-h6vhtk-054e11 ([view related notices](#))

Published 17 June 2025, 11:42am

Scope

Reference

NCCT43213

Description

Norfolk County Council (NCC) is seeking proposals from qualified providers to deliver comprehensive compliance inspections and certification for our hot water service assets and associated Plant. This tender covers a wide range of systems, including gas boilers, oil boilers, biofuel boilers, unvented/vented water heaters, standard electrical water heaters, as well as air source and ground source heat pump systems. Our assets range from domestic systems to large commercial Boilers and associated plant.

The successful provider will be expected to ensure that all systems are tested, certified, and reported in line with current regulatory standards. Our aim is to guarantee safe and efficient operation of these critical assets across the Council's portfolio.

Please note that the values in this notice are an indication for the full 5 year term of the

contract including extension Options.

There will be a Market Engagement Event in June/July Please register your interest by sending a message on the INTEND portal. Further information of the 1 hour Teams online event will then be provided.

Total value (estimated)

- £3,096,227 excluding VAT
- £3,715,473 including VAT

Contract dates (estimated)

- 1 December 2025 to 4 December 2029
- Possible extension to 3 December 2031
- 6 years, 3 days

Main procurement category

Services

CPV classifications

- 71314100 - Electrical services
- 71334000 - Mechanical and electrical engineering services

Engagement

Engagement deadline

29 July 2025

Engagement process description

Teams Market Engagement Event for 1 hour will be hosted by Norfolk County Council. Please register on INTEND <https://in-tendorganiser.co.uk> and register for this project under reference NCCT43213 and send a message on the facility to register your desire to attend the market engagement event and a time and date will be sent to you. If you encounter any difficulties whilst using the system you can contact the In-Tend support team by phoning 0845 557 8079 or +44 (0) 114 407 0065 or by emailing support@in-tend.co.uk.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

29 July 2025

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Contact name: Sarah Hardy / MH

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government