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Planning

# Horizon Services Multi-Sourcing - Data Centre Operations

More titles:

Horizon Services Multi-Sourcing - Network Services related to the Data Centres

Horizon Services Multi-Sourcing - Application Support & Third/Fourth Line Support Services

Post Office Limited

F01: Prior information notice
Prior information only
Notice identifier: 2024/S 000-032866
Procurement identifiers (OCIDs): ocds-h6vhtk-04ab7d, ocds-h6vhtk-04ab7e, ocds-h6vhtk-04ab7f
Published 11 October 2024, 4:08pm

# Section I: Contracting authority

## I.1) Name and addresses

Post Office Limited

100 Wood Street

London

EC2V 7ER

**Email**

procurement@postoffice.co.uk

**Country**

United Kingdom

**Region code**

UKI - London

**Companies House**

02154540

**Internet address(es)**

Main address

https://www.postoffice.co.uk/

## I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

http://redirect.transaxions.com/events/QPt6t

Additional information can be obtained from the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

General public services

# Section II: Object

## II.1) Scope of the procurement

### II.1.1) Title

Horizon Services Multi-Sourcing - Data Centre Operations

### II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

### II.1.3) Type of contract

Services

**II.1.4) Short description**

Post Office are looking to run a procurement for Horizon Data Centre Operations.

**II.1.5) Estimated total value**

Value excluding VAT: £45,000,000

**II.1.6) Information about lots**

This contract is divided into lots: No

## II.2) Description

**II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

- UKK - South West (England)

- UKN - Northern Ireland

Main site or place of performance

Belfast, Northern Ireland

**II.2.4) Description of the procurement**

Post Office are looking for a supplier to provision the Horizon Data Centre Operations related to both the two data centres in Belfast, Northern Ireland and some test environments at other locations in the UK (e.g. Stevenage & Bracknell).

Some of the key activities involved with this include onsite support at the primary and secondary data centres in Belfast, Ireland. Data centre building, physical security & Data centre operations e.g. patching, hardware upgrades, incident resolution, Systems management including event monitoring, software distribution, availability management, problem management- Configuration management.

## II.3) Estimated date of publication of contract notice

1 June 2026

# Section II: Object

## II.1) Scope of the procurement

### II.1.1) Title

Horizon Services Multi-Sourcing - Network Services related to the Data Centres

### II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

### II.1.3) Type of contract

Services

### II.1.4) Short description

Post Office are looking for a supplier to manage and execute the Central Network Services specifically related to the two data centres in Belfast, Northern Ireland and some Test Environments in the UK.

### II.1.5) Estimated total value

Value excluding VAT: £10,000,000

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

### II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

- UKK - South West (England)

- UKN - Northern Ireland

Main site or place of performance

Belfast, Northern Ireland.

**II.2.4) Description of the procurement**

Some of the key activities involved with the Horizon Central Network Service are Data Centre Network: LAN, security perimeter (firewalls, proxy servers, radius servers) and Data Centre interconnects, Network Management, including Incident Management, Capacity Management and Break Fix support for network hardware.

## II.3) Estimated date of publication of contract notice

1 June 2026

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# Section II: Object

## II.1) Scope of the procurement

### II.1.1) Title

Horizon Services Multi-Sourcing - Application Support & Third/Fourth Line Support Services

### II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

### II.1.3) Type of contract

Services

### II.1.4) Short description

Horizon Application Support including Third and Fourth Line Support Services.

### II.1.5) Estimated total value

Value excluding VAT: £45,000,000

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

### II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

## II.2.4) Description of the procurement

Post Office are seeking a supplier to execute Horizon application support and ongoing development.

Some of the key activities involved include Horizon application third and fourth line software support and fix, Incident & Problem Management, manage the development, change cycle and testing for codebase supporting Horizon (primarily Java), Oracle database support and administration and investigation and resolution of new software incidents within branch and/or central Horizon infrastructure

## II.3) Estimated date of publication of contract notice

1 June 2026

# Section IV. Procedure

## IV.1) Description

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# Section VI. Complementary information

## VI.3) Additional information

Suppliers will be required to register their interest and sign a standard POL NDA (unamended) before they are granted access to more information.