

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032859-2024>

Tender

## **Operational management / related services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) centre at Western Jet Foil (Dover) and Manston Reception Centre, in Kent.**

The Secretary of State for the Home Department

F02: Contract notice

Notice identifier: 2024/S 000-032859

Procurement identifier (OCID): ocds-h6vhtk-042187

Published 11 October 2024, 4:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Secretary of State for the Home Department

2 Marsham Street

London

SW1P 4DF

#### **Email**

[nrc-commercial@homeoffice.gov.uk](mailto:nrc-commercial@homeoffice.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.gov.uk/home-office](http://www.gov.uk/home-office)

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://homeoffice.app.jaggaer.com/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://homeoffice.app.jaggaer.com/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Operational management / related services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) centre at Western Jet Foil (Dover) and Manston Reception Centre, in Kent.

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Irregular Migration Management Services, to include Operator and Healthcare Services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) Point and Manston Reception Centre in Kent, known as the Sites. This includes the provision of general operation, security, facilities management and medical services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £521,300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Operator Services

Lot No

### **II.2.2) Additional CPV code(s)**

- 55500000 - Canteen and catering services
- 60130000 - Special-purpose road passenger-transport services
- 75000000 - Administration, defence and social security services
- 79710000 - Security services
- 79713000 - Guard services
- 79993000 - Building and facilities management services
- 90911100 - Accommodation cleaning services
- 98341110 - Housekeeping services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK – United Kingdom; Dover, Kent; Manston, Kent

### **II.2.4) Description of the procurement**

The Manston Reception Centre and Disembarkation Point/s in Kent require providers of Operator Services, including managing staffing of operations, security, facilities, and other wraparound services. The aim of the services is to provide a safe and secure environment, where Border Force can register and process individuals arriving in the UK on small boats from across the English Channel.

The contracting authority (the Home Office) is looking for partner(s) to deliver:

- Lot 1 – Operator Services

The contracts will be awarded for an initial term of 6 years with an option to extend for up to an additional 4 x 12 month periods.

The content of this notice, including the nature of works, services and estimated value, may be subject to change.

This estimated total contract value excludes the estimated cost of the optional extensions.

The estimated value of each optional extension is £90.5m. The contract values included are estimates that are subject to change during the procurement process.

The contract will be subject to break clauses to be applied in the event that, as per UK Government policy, the need for the services is successfully reduced over time, with corresponding reductions in the ultimate length and value of the contract.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £462,600,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

The contract will run for 72 months with the option to extend for a further 4 x 12 month extension periods.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Maximum number: 4

Objective criteria for choosing the limited number of candidates:

The Authority will shortlist via a Supplier Questionnaire to a maximum of 4 bids for each lot.

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Authority is not responsible for any bidding costs incurred by potential suppliers in respect of this procurement. The Authority reserves the right to abandon the competitive process and not award any contract; make any changes it sees as reasonable to the competition; remove and/or amend element(s) from the scope of the requirements; and accept or reject any tender.

## **II.2) Description**

### **II.2.1) Title**

Healthcare Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK – United Kingdom; Dover, Kent; Manston, Kent

### **II.2.4) Description of the procurement**

The Manston Reception Centre and Disembarkation Point/s in Kent require providers of Healthcare Services. The aim of the services is to provide a safe and secure environment, where Border Force can register and process individuals arriving on small boats in the UK from across the English Channel.

The contracting authority (the Home Office) is looking for partner(s) to deliver:

- Lot 2 – Healthcare Services

The contracts will be awarded for an initial term of 6 years with an option to extend for up to an additional 4 x 12 month periods.

The content of this notice, including the nature of works, services and estimated value, may be subject to change.

This estimated total contract value excludes the estimated cost of the optional extensions. The estimated value of each optional extension is £11.6m. The contract values included are estimates that are subject to change during the procurement process.

The contract will be subject to break clauses to be applied in the event that, as per UK Government policy, the need for the services is successfully reduced over time, with corresponding reductions in the ultimate length and value of the contract.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £58,700,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

#### Description of renewals

The contract will run for 72 months with the option to extend for a further 4 x 12 month extension periods.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Maximum number: 4

Objective criteria for choosing the limited number of candidates:

The Authority will shortlist via a Supplier Questionnaire to a maximum of 4 bids for each lot.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The Authority is not responsible for any bidding costs incurred by potential suppliers in respect of this procurement. The Authority reserves the right to abandon the competitive process and not award any contract; make any changes it sees as reasonable to the competition; remove and/or amend element(s) from the scope of the requirements; and accept or reject any tender.



---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to the Guidance to Bidder pack on the Home Office eSourcing tool

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035690](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 November 2024

Local time

12:00pm

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

11 October 2024

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This procurement will be managed electronically via the Home Office's eSourcing Portal (JAGGAER). To participate in this procurement, participants must first be registered on the eSourcing Portal.

If you have not yet registered on the eSourcing Portal, this can be done online at <https://homeoffice.app.jaggaer.com> Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

To express an interest please email: [nrc-commercial@homeoffice.gov.uk](mailto:nrc-commercial@homeoffice.gov.uk)

Title of email: Irregular Migration Management Services– Expression of Interest

Email to include: Organisation name, Contact name, E-mail address, telephone number, lot(s) that Organisation is expressing an interest in, confirmation of eSourcing Portal registration, and details of eSourcing Portal contact.

Any expressions of interest not submitted in the required format (or containing the requested information) may be rejected. The Authority requires new participants to sign a non-disclosure agreement (NDA) in order to be invited to participate in the competition for this project. On receipt of an email detailed above, the Authority will either confirm receipt of an NDA as part of market engagement or provide access to the NDA document through the eSourcing portal. If required, the Authority will expect participants to download and reattach a signed copy of the NDA to the event.

Once the registered user has completed and returned the NDA via the eSourcing Portal the Authority will enable the supplier to access the independent SQ area via the eSourcing Portal. The registered user will receive a notification email to alert them once this has been done. The closing date for submissions will be 12 p.m. on Friday 15th November 2024. SQ clarification requests must be submitted no later than 12 p.m. on Friday 1st November 2024.

For technical assistance on use of the eSourcing Portal please contact the JAGGAER Supplier Helpdesk at [customersupport@jaggaer.com](mailto:customersupport@jaggaer.com) or 0800 069 8630 (0800 - 1800hrs).

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

N/A

London

Country

United Kingdom