

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032852-2023>

Tender

## **Domestic Abuse Service**

London Borough of Harrow

F02: Contract notice

Notice identifier: 2023/S 000-032852

Procurement identifier (OCID): ocds-h6vhtk-041641

Published 6 November 2023, 5:20pm

The closing date and time has been changed to:

**11 December 2023, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

London Borough of Harrow

Procurement Team, PO Box 1358

Harrow

HA3 3QN

#### **Contact**

Mr Marzuki Haji

#### **Email**

[marzuki.haji@harrow.gov.uk](mailto:marzuki.haji@harrow.gov.uk)

**Country**

United Kingdom

**Region code**

UKI7 - Outer London – West and North West

**Internet address(es)**

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domestic Abuse Service

Reference number

DN690228

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

London Borough of Harrow is inviting tenders for the provision of the borough's Domestic Abuse Service. This comprises two procurement Lots.

Lot 1: Domestic Abuse Support Service: Strategic Coordination and Direct Support to Domestic Abuse Victims/Survivors.

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support.

Tenderers are invited to bid for one or both Lots. Successful tenderers will work in partnership with the council in collaborative forums to ensure a cohesive holistic Domestic Abuse Service.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,328,635

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

### **II.2.1) Title**

Domestic Abuse Support Service: Strategic Coordination and Direct Support to Domestic Abuse Victims/Survivors

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

### **II.2.4) Description of the procurement**

Lot 1: Domestic Abuse Support Service: Strategic Coordination and Direct Support to Domestic Abuse Victims/Survivors.

This service will encompass:

- Community outreach - Independent Domestic Violence Advisors (IDVA) Service, Domestic Abuse case work and Safety Planning
- Public Protection - MARAC Coordination

The service will:

- Deliver domestic abuse support provisions for all service users
- Deliver outcomes for all service users
- Develop staff and innovate to ensure the services provided meet the needs and outcomes for all service users
- Provide services that are sensitive and deliver effective and timely responses
- Provide domestic abuse awareness training for council key stakeholders to ensure best practice is being met

- The service provider will be committed to working in partnership with the council departments to continually improve the service

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

### **II.2.6) Estimated value**

Value excluding VAT: £1,032,976

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Safe Accommodation: Refuge Support and Management and Floating Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

### **II.2.4) Description of the procurement**

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support.

This service will encompass:

- Management of a (6 bed) refuge that provides hostel accommodation and support to women and their children who are escaping domestic abuse; Supported by a full time Refuge Worker
- Floating support to provide information and practical support to female residents and their children living independently within the Borough or in Council-provided accommodation elsewhere.
- Part time Refuge Manager to manage the refuge worker and floating support.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

### **II.2.6) Estimated value**

Value excluding VAT: £295,659.83

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

6 December 2023

Local time

12:00pm

Changed to:

Date

11 December 2023

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

6 December 2023

Local time

12:30pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom