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Contract

## **Warden Call Monitoring and Maintenance at Parklands View**

DERBY HOMES LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-032838

Procurement identifier (OCID): ocids-h6vhtk-04ef82

Published 17 June 2025, 10:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

DERBY HOMES LIMITED

839 London Road, Alvaston

Derby

DE248UZ

#### **Contact**

Juliet Higgins

#### **Email**

[DH-Procurement@derbyhomes.org](mailto:DH-Procurement@derbyhomes.org)

#### **Country**

United Kingdom

#### **Region code**

UKF11 - Derby

**Companies House**

04380984

**Internet address(es)**

Main address

[www.derbyhomes.org](http://www.derbyhomes.org)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Warden Call Monitoring and Maintenance at Parklands View

Reference number

E2025-01

**II.1.2) Main CPV code**

- 72222300 - Information technology services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Warden Call Monitoring and Maintenance at Parklands View which is a closed protocol system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £140,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

The Contract is awarded by exemption to allow the continued monitoring and servicing of the warden call system installed at Parklands View to allow emergency notification to the onsite care assist company. This is a closed protocol system which means that there is only one company (Tunstall ) who can carry out this monitoring or maintenance. The exemption should continue moving forward as Tunstall have all necessary access criteria to be able to monitor and complete maintenance and necessary upgrades to meet the service level agreement for Derby Homes and Derby City Council.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

No other viable options as the system is Closed Protocol.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-010322](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Tunstall Healthcare UK Limited

Whitley Bridge

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £140,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Derby Homes Limited

839 London Road, Alvaston

Derby

DE24 8UZ

Email

[DH-Procurement@derbyhomes.org](mailto:DH-Procurement@derbyhomes.org)

Country

United Kingdom