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Contract

Warden Call Monitoring and Maintenance at Parklands View

DERBY HOMES LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-032838

Procurement identifier (OCID): ocds-h6vhtk-04ef82

Published 17 June 2025, 10:49am

Section I: Contracting authority

I.1) Name and addresses

DERBY HOMES LIMITED

839 London Road, Alvaston

Derby

DE248UZ

Contact

Juliet Higgins

Email

DH-Procurement@derbyhomes.org

Country

United Kingdom

Region code

UKF11 - Derby

Companies House

04380984

Internet address(es)

Main address

www.derbyhomes.org

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Warden Call Monitoring and Maintenance at Parklands View

Reference number

E2025-01

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Warden Call Monitoring and Maintenance at Parklands View which is a closed protocol system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £140,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

The Contract is awarded by exemption to allow the continued monitoring and servicing of the warden call system installed at Parklands View to allow emergency notification to the onsite care assist company. This is a closed protocol system which means that there is only one company (Tunstall) who can carry out this monitoring or maintenance. The exemption should continue moving forward as Tunstall have all necessary access criteria to be able to monitor and complete maintenance and necessary upgrades to meet the service level agreement for Derby Homes and Derby City Council.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

No other viable options as the system is Closed Protocol.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-010322](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tunstall Healthcare UK Limited

Whitley Bridge

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £140,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derby Homes Limited

839 London Road, Alvaston

Derby

DE24 8UZ

Email

DH-Procurement@derbyhomes.org

Country

United Kingdom