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Planning

## **Provision of Application Development & Support for COPII (Criminal Case Management System)**

Scottish Courts and Tribunal Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-032836

Procurement identifier (OCID): ocids-h6vhtk-041637

Published 6 November 2023, 4:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Courts and Tribunal Service

Saughton House

Edinburgh

EH11 3XD

#### **Contact**

Grace Collins

#### **Email**

[gcollins@scotcourts.gov.uk](mailto:gcollins@scotcourts.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.scotcourtsribunals.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00396](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00396)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Application Development & Support for COPII (Criminal Case Management System)

Reference number

SCTS-2023-082

### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

SCTS utilise a Case Management System, COPII, which provides data on all criminal cases within the Scottish justice sector as well as handling non-court fines. The current support and development contract signed in 2020 is due for expiry on 1st May 2024.

The COPII application was initially developed in 2003 and is an Oracle based system residing on a SUN/Solaris platform. Additional .Net & C# code provides public facing interfaces.

SCTS are seeking a contract which covers fixed price application support and development for the current COPII application.

The service is to be delivered in alignment with the ITIL framework and SCTS security policies and procedures.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 72261000 - Software support services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

SCTS utilise a Case Management System, COPII, which provides data on all criminal cases within the Scottish justice sector as well as handling non-court fines. The current support and development contract signed in 2020 is due for expiry on 1st May 2024.

The COPII application was initially developed in 2003 and is an Oracle based system residing on a SUN/Solaris platform. Additional .Net & C# code provides public facing interfaces.

SCTS are seeking a contract which covers fixed price application support and development for the current COPII application.

The service is to be delivered in alignment with the ITIL framework and SCTS security policies and procedures.

Support: Live services support using ITIL Service Management practices to underpin service delivery. To include production support to applications and delivery of on-going change in business-critical environments.

Service Management – ITIL service and technical management practices including an incident management system with clear escalation paths.

Technical Support – Code, Oracle & Reporting 3rd line support. DBA support services. Software patching.

Monitoring and Event Management - Performance monitoring and event management to systematically observe services to record and report changes of states identified as events

Development:

Development - Fixed price development based on a standard rate card for provided and agreed statement of works.

Release Management - A release schedule is to be used to document the timing for releases. A post-implementation review is required to enable learning and improvement.

Test Management – All releases to be tested on non-production environments prior to release.

### **II.3) Estimated date of publication of contract notice**

18 December 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=749527](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=749527).

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