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Planning

Provision of Application Development & Support for COPII (Criminal Case Management System)

Scottish Courts and Tribunal Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-032836

Procurement identifier (OCID): ocds-h6vhtk-041637

Published 6 November 2023, 4:25pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Courts and Tribunal Service

Saughton House

Edinburgh

EH11 3XD

Contact

Grace Collins

Email

gcollins@scotcourts.gov.uk

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.scotcourtsribunals.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00396

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Application Development & Support for COPII (Criminal Case Management System)

Reference number

SCTS-2023-082

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

SCTS utilise a Case Management System, COPII, which provides data on all criminal cases within the Scottish justice sector as well as handling non-court fines. The current support and development contract signed in 2020 is due for expiry on 1st May 2024.

The COPII application was initially developed in 2003 and is an Oracle based system residing on a SUN/Solaris platform. Additional .Net & C# code provides public facing interfaces.

SCTS are seeking a contract which covers fixed price application support and development for the current COPII application.

The service is to be delivered in alignment with the ITIL framework and SCTS security policies and procedures.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

SCTS utilise a Case Management System, COPII, which provides data on all criminal cases within the Scottish justice sector as well as handling non-court fines. The current support and development contract signed in 2020 is due for expiry on 1st May 2024.

The COPII application was initially developed in 2003 and is an Oracle based system residing on a SUN/Solaris platform. Additional .Net & C# code provides public facing

interfaces.

SCTS are seeking a contract which covers fixed price application support and development for the current COPII application.

The service is to be delivered in alignment with the ITIL framework and SCTS security policies and procedures.

Support: Live services support using ITIL Service Management practices to underpin service delivery. To include production support to applications and delivery of on-going change in business-critical environments.

Service Management – ITIL service and technical management practices including an incident management system with clear escalation paths.

Technical Support – Code, Oracle & Reporting 3rd line support. DBA support services. Software patching.

Monitoring and Event Management - Performance monitoring and event management to systematically observe services to record and report changes of states identified as events

Development:

Development - Fixed price development based on a standard rate card for provided and agreed statement of works.

Release Management - A release schedule is to be used to document the timing for releases. A post-implementation review is required to enable learning and improvement.

Test Management – All releases to be tested on non-production environments prior to release.

II.3) Estimated date of publication of contract notice

18 December 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=749527.](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=749527)

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