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Tender

## **Sandwell Trusted Assessor Service**

SANDWELL METROPOLITAN BOROUGH COUNCIL

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-032792

Procurement identifier (OCID): ocds-h6vhtk-04161d

Published 6 November 2023, 2:29pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

SANDWELL METROPOLITAN BOROUGH COUNCIL

Sandwell Council House

OLDBURY

B693DE

#### **Contact**

Dorian Moon

#### **Email**

[Dorian\\_Moon@sandwell.gov.uk](mailto:Dorian_Moon@sandwell.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG37 - Sandwell

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.sandwell.gov.uk](http://www.sandwell.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sandwellmbc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sandwellmbc>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Sandwell Trusted Assessor Service

Reference number

ASC113

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Sandwell Trusted Assessor Service. Sandwell Metropolitan Borough Council wishes to appoint a single Provider to the ASC113 Sandwell Trusted Assessor Service to provide assessments for eligible individuals ready for discharge from hospital in Sandwell.

#### **II.1.5) Estimated total value**

Value excluding VAT: £555,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKG37 - Sandwell

## **II.2.4) Description of the procurement**

Sandwell Trusted Assessor Service. Sandwell Metropolitan Borough Council wishes to appoint a single Provider to the ASC113 Sandwell Trusted Assessor Service to provide assessments for eligible individuals ready for discharge from hospital in Sandwell.

People can sometimes wait too long for discharge from hospital resulting in poor experience of the health and care system and poorer outcomes.

Trusted Assessor schemes are a national initiative designed to reduce delays when people are ready for discharge from hospital. Providers accept assessments carried out by suitably qualified 'Trusted Assessors' working under formal, written agreements.

Research has shown that delayed discharges can have a significant negative impact on people's well-being. There are also risks associated with premature or poorly planned discharges.

The use of a Trusted Assessor Service can reduce the numbers and waiting times of people awaiting discharge from hospital and help them to move from hospital back home or to another setting speedily, effectively and safely thereby improving patient experience, clinical safety and patient flow.

The Service will operate 7 days a week. The Specification, attached as Appendix 2 to the Invitation to Tender, details the aims of the service to be provided within the contract and the connections to other services in the community.

The Provider will be required to provide a high-quality service that aligns with the Council's vision for Adult Social Care.

The Trusted Assessor Service Agreement will commence on 1st April 2024 for an initial period of 2 years with the option of extending for up to a further 12 months.

Suitably qualified and experienced persons and organisations can view the full tender documentation that includes the Invitation to Tender, which contains details of the evaluation criteria and methodology, and Tender Response Documents; detailed Specification(s) and a copy of the Council's standard Terms and Conditions of Agreement by registering on Sandwell's In-Tend Supplier Portal.

## **II.2.6) Estimated value**

Value excluding VAT: £555,000

## **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 March 2026

## **II.2.14) Additional information**

option to extend for a further twelve months from 01/04/2026 to 31/03/2027.

The Council will be using the In-Tend e-Tendering System for this Procurement exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-tend Supplier Portal.

From here you will be able to register your company, express an interest in the opportunity, and gain immediate access to the ITT and other related documents. In order to view and submit a Tender Response, you will be required to 'Opt-In'.

For a Step by Step user guide to the Sandwell MBC In-Tend Supplier Portal please click on the `Guidance for Suppliers` section of the website.

All procurement responses must be carried out via the Sandwell MBC In-Tend Supplier Portal. If you require further assistance in respect of the system, please

contact the In-Tend support team on 0844 272 8810.

Tender Response Documents must be submitted no later than 13.00 hours on 06 December 2023

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.5) Information about reserved contract**

Participation in the procedure is reserved to organisations pursuing a public service mission

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 December 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

Sandwell MBC will incorporate a Standstill Period at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period will be for a minimum of 10 calendar days providing time for unsuccessful tenderers to challenge the

award decision before the contract is entered into.

The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of rules to take action in the High Court (England, Wales and Northern Ireland). Address details for the High Court are:

The High Court of England, Royal Courts of Justice the Strand, London, WC2A 2LL