

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032792-2023>

Tender

Sandwell Trusted Assessor Service

SANDWELL METROPOLITAN BOROUGH COUNCIL

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-032792

Procurement identifier (OCID): ocds-h6vhtk-04161d

Published 6 November 2023, 2:29pm

Section I: Contracting authority

I.1) Name and addresses

SANDWELL METROPOLITAN BOROUGH COUNCIL

Sandwell Council House

OLDBURY

B693DE

Contact

Dorian Moon

Email

Dorian_Moon@sandwell.gov.uk

Country

United Kingdom

Region code

UKG37 - Sandwell

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.sandwell.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sandwellmbc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sandwellmbc>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sandwell Trusted Assessor Service

Reference number

ASC113

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Sandwell Trusted Assessor Service. Sandwell Metropolitan Borough Council wishes to appoint a single Provider to the ASC113 Sandwell Trusted Assessor Service to provide assessments for eligible individuals ready for discharge from hospital in Sandwell.

II.1.5) Estimated total value

Value excluding VAT: £555,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

II.2.4) Description of the procurement

Sandwell Trusted Assessor Service. Sandwell Metropolitan Borough Council wishes to appoint a single Provider to the ASC113 Sandwell Trusted Assessor Service to provide assessments for eligible individuals ready for discharge from hospital in Sandwell.

People can sometimes wait too long for discharge from hospital resulting in poor experience of the health and care system and poorer outcomes.

Trusted Assessor schemes are a national initiative designed to reduce delays when people are ready for discharge from hospital. Providers accept assessments carried out by suitably qualified 'Trusted Assessors' working under formal, written agreements.

Research has shown that delayed discharges can have a significant negative impact on people's well-being. There are also risks associated with premature or poorly planned discharges.

The use of a Trusted Assessor Service can reduce the numbers and waiting times of people awaiting discharge from hospital and help them to move from hospital back home or to another setting speedily, effectively and safely thereby improving patient experience, clinical safety and patient flow.

The Service will operate 7 days a week. The Specification, attached as Appendix 2 to the Invitation to Tender, details the aims of the service to be provided within the contract and the connections to other services in the community.

The Provider will be required to provide a high-quality service that aligns with the Council's vision for Adult Social Care.

The Trusted Assessor Service Agreement will commence on 1st April 2024 for an initial period of 2 years with the option of extending for up to a further 12 months.

Suitably qualified and experienced persons and organisations can view the full tender documentation that includes the Invitation to Tender, which contains details of the evaluation criteria and methodology, and Tender Response Documents; detailed Specification(s) and a copy of the Council's standard Terms and Conditions of Agreement by registering on Sandwell's In-Tend Supplier Portal.

II.2.6) Estimated value

Value excluding VAT: £555,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2024

End date

31 March 2026

II.2.14) Additional information

option to extend for a further twelve months from 01/04/2026 to 31/03/2027.

The Council will be using the In-Tend e-Tendering System for this Procurement exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-tend Supplier Portal.

From here you will be able to register your company, express an interest in the opportunity, and gain immediate access to the ITT and other related documents. In order to view and submit a Tender Response, you will be required to 'Opt-In'.

For a Step by Step user guide to the Sandwell MBC In-Tend Supplier Portal please click on the 'Guidance for Suppliers' section of the website.

All procurement responses must be carried out via the Sandwell MBC In-Tend Supplier Portal. If you require further assistance in respect of the system, please

contact the In-Tend support team on 0844 272 8810.

Tender Response Documents must be submitted no later than 13.00 hours on 06 December 2023

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.5) Information about reserved contract

Participation in the procedure is reserved to organisations pursuing a public service mission

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

Sandwell MBC will incorporate a Standstill Period at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period will be for a minimum of 10 calendar days providing time for unsuccessful tenderers to challenge the

award decision before the contract is entered into.

The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of rules to take action in the High Court (England, Wales and Northern Ireland). Address details for the High Court are:

The High Court of England, Royal Courts of Justice the Strand, London, WC2A 2LL