

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032757-2025>

Tender

## **PQ0554 Independent Tenant & Community Advice Service in relation to the Ladywood Regeneration Scheme**

Birmingham City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032757

Procurement identifier (OCID): ocids-h6vhtk-054dc8

Published 16 June 2025, 5:33pm

This is an old version of this notice. [View the latest version.](#)

### **Scope**

### **Reference**

PQ0554

### **Description**

Birmingham City Council is seeking to appoint an organisation for the provision of an independent community advice service, for the residents of Ladywood, Birmingham pertaining to the new regeneration scheme.

The contract for the services will commence in August 2025 and will be in place for a period of 12 months with the option to extend for a further 12 months.

The Council is committed to regenerating Ladywood for the benefit of the local community, whilst ensuring that this community is provided with independent advice, so that residents can confidently help shape how regeneration is realised. In doing so, the

Council aims to ensure that regeneration is completed transparently, so that residents of Ladywood are aware of what options are available to them, and they can truly collaborate in shaping the design of their neighbourhood.

The Provider will provide a vital role as an independent source of advice and information that is trusted by the community. Their primary focus is to ensure that affected residents' voices are heard, to help affected residents to understand what they can expect from regeneration and to ensure their rights are protected during estate regeneration. This includes unbiased advice on housing regeneration plans, residents housing options and rights, the statutory and legislative frameworks that apply, potential compensation, independent capacity building, advocacy support, and any other considerations that may apply to their circumstances. The Provider will also guide residents toward more specialist advice and assistance as required at key delivery stages, within each individual phase.

This Request for Quotations is being issued using the Council's e-tendering system 'In-tend' and organisations must ensure that they are registered users. The procurement process will be managed using this system and therefore all bids must be submitted by Tenderers via the 'in-tend' system.

<https://in-tendhost.co.uk/birminghamcc>

Registration and use of in-tend is free. All correspondence for this procurement process must be via the in-tend correspondence function and you should not contact any individual directly either by email or by telephone. If you are already a registered user, you do not have to re-register. If you are unable to register with in-tend or are experiencing difficulties, please email the CPS helpdesk at [cps@birmingham.gov.uk](mailto:cps@birmingham.gov.uk).

### **Total value (estimated)**

- £175,000 excluding VAT
- £210,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 18 August 2025 to 18 August 2026

- Possible extension to 18 August 2027
- 2 years, 1 day

Description of possible extension:

The contract may be extended by a period of 12 months to the 17/08/2027.

## **Main procurement category**

Services

## **CPV classifications**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

## **Contract locations**

- UKG31 - Birmingham

---

## **Submission**

### **Enquiry deadline**

8 July 2025, 12:59pm

### **Tender submission deadline**

14 July 2025, 12:00pm

## **Submission address and any special instructions**

This Request for Quotations is being issued using the Council's e-tendering system 'In-tend'

and organisations must ensure that they are registered users. The procurement process will

be managed using this system and therefore all bids must be submitted by Tenderers via the

'in-tend' system. <https://in-tendhost.co.uk/birminghamcc>

Registration and use of in-tend is free. All correspondence for this procurement process must

be via the in-tend correspondence function and you should not contact any individual directly

either by email or by telephone. If you are already a registered user, you do not have to reregister.

If you are unable to register with in-tend or are experiencing difficulties, please email the CPS helpdesk at [cps@birmingham.gov.uk](mailto:cps@birmingham.gov.uk).

## **Tenders may be submitted electronically**

Yes

---

## **Award criteria**

The award criteria carries a total weighting of 100%, this is split between the following sections:

The overall weighting for the quality criteria is 55%

The overall weighting for the social value criteria is 20%

The overall weighting for the price criteria is 25%

For full details please refer to the procurement documents.

---

## Procedure

### Procedure type

Below threshold - open competition

---

## Contracting authority

### Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial & Procurement Services

Email: [etendering@birmingham.gov.uk](mailto:etendering@birmingham.gov.uk)

Website: <https://in-tendhost.co.uk/birminghamcc>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government