

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032746-2023>

Contract

Support and Maintenance for Swift / ICS (November 2023)

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2023/S 000-032746

Procurement identifier (OCID): ocds-h6vhtk-040d8a

Published 6 November 2023, 11:27am

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Lucy Chandler

Email

lucy.chandler@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

Region code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iow.gov.uk>

Buyer's address

<http://www.iow.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Maintenance for Swift / ICS (November 2023)

Reference number

DN695691

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Support and maintenance is required to to run the Swift / ICS application for Children Services social care recording application.

(For information, the current Oracle licenses are already in place until 30/04/2024)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £51,261.57

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

Provision of support and maintenance of the integrated children's services case management system at the Isle of Wight Council. Duration from 01 November 2023 - 30 April 2024.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

An agreement was made in December 2017 to return the hosting of the ICS system from Hampshire County Council to the Isle of Wight Council. ICS hosting was originally transferred to Hampshire County Council after the establishment of a strategic partnership between organisations including the provision of senior management for Isle of Wight children's services. This took place in 2012. In the intervening period the ICS/SWIFT product set was sold by Northgate to OLM.

A parallel procurement process has been undertaken with Hampshire County Council for a replacement ICS System. The Isle of Wight Council is required to be implementing the same new social care system in line with Hampshire County Council's programme timelines and these have been delayed extensively due to the COVID-19 pandemic. The Support and Maintenance contract of the integrated children's services case management system is required to remain directly with the incumbent supplier whilst the implementation and system transition is undertaken. The Council has had to extend a number of times due to delays with the project for the replacement system.

The Isle of Wight Council has observed a 10-day standstill period which ended at midnight on 30 October 2023 and the contract began on 01 November 2023, until 30 April 2024.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030959](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OLM Systems Limited

Cairns House, 10 Station Road

Teddington, Middlesex

TW119AA

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £51,261.57

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom