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Tender

London Victims and Witness Service - Universal and Specialist Service for Victims and Survivors of Domestic Abuse

Mayor's Office For Policing & Crime

F02: Contract notice

Notice identifier: 2023/S 000-032731

Procurement identifier (OCID): ocids-h6vhtk-03fd40

Published 6 November 2023, 10:43am

Section I: Contracting authority

I.1) Name and addresses

Mayor's Office For Policing & Crime

169 Union Street

Southwark

SE1 0LL

Contact

Amanda Fearing

Email

DATender@mopac.london.gov.uk

Telephone

+44 7563375589

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

London Victims and Witness Service - Universal and Specialist Service for Victims and Survivors of Domestic Abuse

Reference number

MOPAC 952

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - DA03 - Public
 - DA28 - Social service
 - DA30 - Counselling
 - DA33 - Rehabilitation
 - DA34 - Guidance

II.1.3) Type of contract

Services

II.1.4) Short description

MOPAC is going out to market to identify a provider/s to deliver the London Victim and Witness Service: Universal and Specialist Service for Victims and Survivors of Domestic Abuse.

II.1.5) Estimated total value

Value excluding VAT: £35,750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Since 2019, MOPAC has commissioned the London Victim and Witness Service (LVWS) that provides support for victims and witnesses of crime. The current LVWS contract comes to an end on 30th September 2024.

The Police and Crime Plan 2022-25 strengthens the commitment made to improve support for victims with a focus on:

Improving the service and support that victims receive from the MPS, support services and the CJS, including in online interaction;

Victims receiving a better criminal justice response and outcome;

Reducing the number of repeat victims of domestic abuse, sexual violence and stalking.

MOPAC wants to work with providers to develop an Ecosystem of support services across London. The Ecosystem will champion trusted relationships and collaboration across services, whilst providing the necessary balance of specialist and by and for provision alongside robust and resilient pan-London services to effectively support victims from London's diverse communities.

The services will be expected to deliver an agreed set of outcomes and share knowledge, skills and capabilities to support its continuous development and efficiency.

MOPAC and partners within the Ecosystem will work closely with the Metropolitan Police Service on the development of a Victim Care Hub, to improve victims' experience of the Criminal Justice System (CJS).

To form this Ecosystem, MOPAC will be looking to commission the following four services through a series of separate tenders:

- 1/ Central referral mechanism and support service for adult victims
- 2/ Specialist service for victims of domestic abuse
- 3/ Specialist service for young victims
- 4/ Specialist restorative justice services

This notice is concerned with providing a specialist service for victims of domestic abuse.

The contract is intended to provide advocacy, practical and emotional support to victims and survivors of domestic abuse in London to help them cope and recover from their experiences. It will work in close collaboration with the wider ecosystem, maintaining a core relationship with the central referral mechanism that will be provided by the London Victim and Witness Adults Service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027421](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 January 2024

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 January 2024

Local time

3:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom