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Award

## **TH 3459 - Servicing & Maintenance of Stairlifts, Hoists and Domestic Through Floor Lifts**

Thrive Homes

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032700

Procurement identifier (OCID): ocds-h6vhtk-05498b ([view related notices](#))

Published 16 June 2025, 4:05pm

### **Scope**

### **Reference**

TH 3459

### **Description**

Thrive Homes are seeking to secure a contract for servicing and maintaining stairlifts, hoists, and domestic through-the-floor lifts. The agreement is for a duration of two years, with an option to extend for a further year, subject to satisfactory performance. Therefore, the maximum duration is three years.

To view this notice, please click here:

<https://thrivehomes.delta-esourcing.com/delta/viewNotice.html?noticeId=959340099>

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## **Contract 1**

### **Supplier**

- [EMS Lifts Ltd](#)

### **Contract value**

- £180,000 excluding VAT
- £216,000 including VAT

Below the relevant threshold

### **Award decision date**

15 June 2025

### **Earliest date the contract will be signed**

18 June 2025

### **Contract dates (estimated)**

- 1 July 2025 to 30 June 2027
- Possible extension to 30 June 2028
- 3 years

Description of possible extension:

12-month extension permissible, subject to satisfactory performance.

## **Main procurement category**

Works

## **CPV classifications**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 33192600 - Lifting equipment for health care sector
- 42416300 - Hoists
- 44115600 - Stairlifts
- 45313000 - Lift and escalator installation work

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## **Information about tenders**

- 3 tenders received
  - 2 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
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## Procedure

### Procedure type

Below threshold - limited competition

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## Supplier

### EMS Lifts Ltd

6 Marquis Business Centre, Royston Road

Baldock

SG7 6XL

United Kingdom

Contact name: Matthew Armstrong

Telephone: 06427222

Email: [tenders@emslifts.com](mailto:tenders@emslifts.com)

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

## Contracting authority

### Thrive Homes

- Public Procurement Organisation Number: PHBB-8926-WHGM

Westside, London Road

Hemel Hempstead

HP3 9TD

United Kingdom

Contact name: Jenny Johnson

Telephone: 0800 917 6077

Email: [procurement@thrivehomes.org.uk](mailto:procurement@thrivehomes.org.uk)

Region: UKH23 - Hertfordshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)