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Tender

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

English Heritage

F02: Contract notice

Notice identifier: 2023/S 000-032688

Procurement identifier (OCID): ocds-h6vhtk-0415dc

Published 4 November 2023, 10:40am

Section I: Contracting authority

I.1) Name and addresses

English Heritage

Engine House, Fire Fly Ave

Swindon

SN2 2EH

Email

Procurement2@english-heritage.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://in-tendhost.co.uk/english-heritage>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/english-heritage>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/english-heritage>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

Reference number

P/REF EH 00001995

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

English Heritage are upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central. The NAV 2013 solution supports our circa 100 pay to enter sites which provide retail, food, beverage and ticketing sales for our visitors by providing product management, stock management, warehouse fulfilment, cash management, general ledger, accounts payable and accounts receivable capabilities. An Implementation and Support Partner is needed to assist English Heritage in upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central and to provide ongoing support for the solution. We anticipate implementation to take up to 12 months - followed by a 5 + 5 ongoing support contract - so a maximum duration of 11 years. Details and response requirements are detailed in the attached Invitation to Tender (ITT) pack. Supporting documents are included in the zip file. Tenderers are asked to use the clarification period to raise queries regard

II.1.5) Estimated total value

Value excluding VAT: £2,200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services
- 72212213 - Operating system enhancement software development services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Project team is based in Swindon - with national reach across the organisation.

II.2.4) Description of the procurement

English Heritage are upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central. The NAV 2013 solution supports our circa 100 pay to enter sites which provide retail, food & beverage and ticketing sales for our visitors by providing product management, stock management, warehouse fulfilment, cash management, general ledger, accounts payable and accounts receivable capabilities. An Implementation and Support Partner is needed to assist English Heritage in upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central and to provide ongoing support for the solution. We anticipate implementation to take up to 12 months - followed by a 5 + 5 ongoing support contract - so a maximum duration of 11 years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

132

This contract is subject to renewal

Yes

Description of renewals

The above total reflects the maximum contract term. We expect implementation to take up to 12 months, followed by initial term of 5 years and extension provision of a further 5 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

4 December 2023

Local time

12:30pm

Place

Via In-tend.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Engine House, Fire Fly Ave,

Swindon

SN2 2EH

Email

Procurement2@english-heritage.org.uk

Country

United Kingdom