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Contract

Non-Emergency Patient Transport Service - Norfolk & Waveney ICB

NHS Norfolk & Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-032679

Procurement identifier (OCID): ocds-h6vhtk-03c912

Published 3 November 2023, 5:11pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

David.Bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Service - Norfolk & Waveney ICB

Reference number

2023/S 000-018908

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) invited suitably qualified and experienced providers to express their interest in delivering Non- Emergency Patient Transport services ((NEPTs) for eligible Norfolk and Waveney patients across NHS Norfolk and Waveney ICB.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner)

invited suitably qualified and experienced providers to express their interest in delivering Non- Emergency Patient Transport services ((NEPTs) for eligible Norfolk and Waveney patients across NHS Norfolk and Waveney ICB.

The aim of this service was to provide Non-Emergency Patient transport for eligible Norfolk and Waveney patients with a medical need, between their places of residence, community, social care and acute settings transporting patients in safe, timely, comfortable and clinically appropriate transport without detriment to their medical condition. This service includes. all mental health transport, both secure and non secure/specialist. There is a need for the NEPTS Provider in the post-COVID pandemic to be able to respond to rapidly changing local and regional demand patterns to cater for the patient, the Acute partners, Community partners, mental health partners and other and stakeholder partners across Norfolk and Waveney ICS.

The contract period will an initial be for a period of 5 years with the option to extend for up to a further two years, commencing 1st October 2024.

II.2.5) Award criteria

Quality criterion - Name: 70% / Weighting: Quality

Cost criterion - Name: 30% / Weighting: Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020). As such, the procurement of the Services is being run as a bespoke, single stage application process akin to the Open procedure, involving a number of stages which are outlined within the suite of procurement documents. The Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-018908](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

No contract was awarded under this procurement. A new process has been advertised via the Find a Tender Service portal

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>